Information Technology Council

Minutes

Zoom Meeting

September 21, 2021 - 2:00 p.m.

1. **Call to Order**
   a. Dr. Karen King called the meeting of the Information Technology Council to order at 2:00 p.m. in a Zoom Conference at East Tennessee State University.

2. **Attendance**
   a. The roll was called by Rhonda Broyles.
   b. Members present: Tami Baker, Bonnie Burchett, Joe Chappell, David Currie, Deborah Dotson, Tisha Harrison, Bill Hemphill, Myra Jones, Rob Nelson, Karen King, Michaele Laws, Margaret Pate, Tony Pittarese, Charles Rodholm
   c. Absent: David Linville, Beth Wiley

3. **Action Items**
   a. Approval of Minutes from August 3, 2021
   b. Karen King called for a motion to accept and approve the August meeting minutes as posted. Tony Pittarese moved for approval with a second by Bill Hemphill and the motion carried.

4. **Subcommittee Reports**
   a. Web Steering Subcommittee – Michaele Laws
      i. No report
   b. Research Computing Subcommittee – David Currie
      i. Planning a database gadgetry workshop
      ii. AWS Data Lake pilot - student traffic, parking, WiFi access, etc.
   c. Security and Network Subcommittee – Rob Nelson, Charles Rodholm
      i. Initial meeting will be held on 9/28
   d. Banner Subcommittee – Chair Beth Wiley
      i. On Demand Training Update - contact Karen if needed
   e. Academic Subcommittee – Myra Jones
      i. No report
   f. Data Governance – Joe Chappell
      i. No report

5. **Discussion Items**

a. Updates – CIO
    i. Adobe License Update and Discussion
        1. Changed the way we purchase
            a. Half of licenses for computer labs
            b. Half of licenses for faculty/staff
        2. Vince contacted all lab directors
            a. 450 activations
        3. Faculty & Staff purchase through eBucs
        4. CASE purchases extra licenses
    ii. ERP Update
        1. Oracle & Workday offer roadmaps, Ellucian SaaS model
        2. THEC supports universities in effort to receive funding from the State
        3. July 2022 implementation, HR first
        4. Readiness Assessment, will obtain quote once a vendor is selected
    iii. TBR initiative to move to no Banner mods
    iv. Huron Update
        1. Online
        2. IT Governance
        3. Subcommittee reports
        4. ITC Meeting with Huron – 10/5 at 9:30
    v. 2FA for Students – September 8
        1. Admit
        2. Apply
        3. Concerns from UG & Grad admission
        4. 154 tickets 9/8-21
    vi. Culp and WiFi Update
        1. Coverage improved - added 54 access points & upgraded model of AP
    vii. Guest WiFi Update
        1. Re-directs to internet only, not ETSU network
    viii. Security Roadmap Update
        1. Executive session of board presentation
        2. GRC
        3. MSSP
    ix. Cell Boosters in buildings
        1. Beginning a conversation with providers
    x. State Audit
        1. Reviews, responses
    xi. MEAC Update
    xii. Online enrollments up 14%
    xiii. Generic Accounts and accounts for non-ETSU employees
        1. No longer allowed, not approving for multiple users
        2. Department accounts not allowed to VPN
        3. HR is looking at a possible policy
    xiv. Security Update

1. 115 vulnerable devices out of roughly 5000 machines
2. No content categories are blocked except for command & control and outgoing VPN

6. **Old Business**
   a. New faculty email account activation
      i. Almost impossible to set up a new account prior to Human Resources processing paperwork

7. **New Business, Announcements, Updates -** None

8. **Adjournment**
   a. Karen King adjourned the meeting at 3:20 p.m.