## Navigate360 – Edit/Move/Cancel an Appointment for Another User

The Appointment Center lets staff manage appointments at an individual location

#### 1. Open the Appointment Center

- From the *Staff Home* screen, click *Additional Modes* in the bottom right corner of the screen.
- Click *Appointment Center* from the pop-up menu.
- Click the name of the location for the student's appointment.

 Appointment Center
Page last refreshed at 10:38am
All times listed are in Eastern Time (US & Canada) Additional Modes

#### 2. Locate the existing appointment

 Enter the student's name or E Number in the *Enter Student Name* search bar under the location name on the *Appointment Center* page. Then, click the correct student's name when it appears below the search bar. An info box will appear with the student's name, E Number, and email for verification.

# Choose Appointment Center Location

Appointment Center Name

Available Locations

'Exploratory / Undecided'

'University Advisement Center (LS)'

• If the student has an upcoming appointment at this location, the appointment will appear as a second info box:

Bucky Buc				When:	Tue Oct 05, 202 9:00am - 9:30ai <b>In 4 days</b>		
ID:	08 General	08 General Advising Questions					
buckybu@gmail.com Prospective	When:	Tue Oct 05, 2021 9:00am - 9:30am ET <b>In 4 days</b>		Organizer:	Michael Allen	Cancel	
View Success Team	Organizer:	Michael Allen		Attending:	Bucky Buc	Message Organi	
Send Message Schedule General Event Track Time Record Visit	Attending:	Bucky Buc					

• NOTE: If the second info box does not appear, the student may have an appointment at a different location. Go back to the Appointment Center by clicking *Additional Modes* in the bottom right corner of the screen and then click *Appointment Center* from the pop-up menu. Enter the student name or E Number in the *Enter Student Name* search bar under the location name on the *Appointment Center* page. Then, click the correct student's name when it appears below the search bar.

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- Once you have located the student's upcoming appointment, click *Actions* in the top right corner of the info box.
  - The *Actions* menu will allow you to Edit, Move, or Cancel the student appointment.
  - *Move* will jump to the scheduling grid. Click inside the scheduling grid at the new desired time, and all of the appointment information will be moved to that day/time.
  - *Cancel* will cancel the appointment.
  - *Edit* will open an *Edit an Event* page will load where changes may be made or the appointment may be deleted. After making one of the below edits, click *Save Appointment* at the bottom of the page.
    - Make sure to use the *Filters* on the left to change the Location, Service, Meeting Type, URL, or Comments for the appointment.
    - Use the *Choose a Time to Meet* workflow towards the bottom right to edit the day/date, time, or length of time.
    - To edit the date, use the Select a Date calendar to the left of the Choose a Time to Meet workflow.
    - To edit the length of time, click the checkboxes for the desired time blocks. If a hold has been placed on the Outlook calendar which creates a *Busy* conflict, first select *Unlock Times with Conflicts* from the *Availabilities* drop-down menu.
    - NOTE: Using the *Length* drop down menu will not automatically extend the meeting later in the day. It is not the preferable way to elongate the length of time for the appointment.

ength: 30 mi	Show Availabilities for This Course/Service						
	Show Availabilities for This Course/Service						
	03/31 04/01 04/02 04/03 04/04						
IME SLOT (SUN)		(MON)	(TUE)	(WED)	(THU)	Unlock Non-Available Times	
:00am - 7:30am ET					Unlock Times With Conflicts		
7:30am - 8:00am ET						<b></b>	
8:00am - 8:30am ET		BUSY	BUSY	BUSY	BUSY	BUSY	
8:30am - 9:00am ET		BUSY	BUSY	BUSY	BUSY	BUSY	
9:00am - 9:30am ET		CONFLICTS	BUSY	0/1	<u>0/1</u> BUSY		BUSY
9:30am - 10:00am ET		CONFLICTS	BUSY	0/1	<u>Q/1</u> BUSY	1/1 CONFLICTS	BUSY
10:00am - 10:30am ET		CONFLICTS	CONFLICTS	0/1 BUSY	0/1 CONFLICTS	 <u>0/1</u>	BUSY
10:30am - 11:00am ET			CONFLICTS	0/1 BUSY	0/1 CONFLICTS	 <u>0/1</u>	BUSY
11:00am - 11:30am ET		CONFLICTS	0/1 CONFLICTS	1/1 CONFLICTS	0/1 CONFLICTS		BUSY