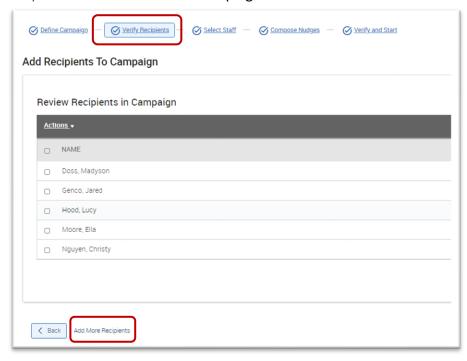
Navigate 360: Adding Students to a Campaign - Send Manual Nudge

Appointment campaigns sends a personalized email to students with a link to click which will offer them appointment days/time as defined by the advisor initiating the campaign. When adding students to a campaign, users must manually send the first nudge message.

1. Select recipients to add to the campaign

- Open the campaign where you want to add students
- o Under the Options box, select Edit Campaign Details
- Click Verify Recipients and Add More Recipients to add students to campaign
- The advanced search opens to add more students, do one of three things to add recipients:
 - Copy and paste a list of student E Numbers into the Keywords (First Name, Last Name, E-mail, Student *ID*) box (up to 100 E Numbers). E Numbers must only be separated by spaces (no commas or semicolons required). To copy and paste from an excel spreadsheet, select the cells containing E numbers in the spreadsheet, right click and copy, then right click and paste into the



Keywords (First Name, Last Name, E-mail, Student ID) box.

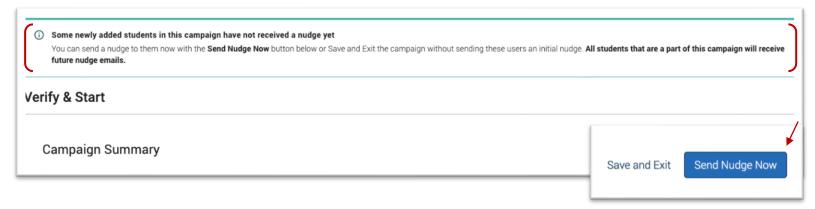
- Upload a student list (see the Upload a Student List guide) first. Under Student Information, click
 inside the Student List (In Any of These) box. Select the name of the appropriate list from the dropdown menu.
- Input parameters under Student Information, Enrollment History, Area of Study, Term Data, Performance Data, Course Data, Assigned To, and/or Success Indicators
- Click Search
- Review the search parameters at the top of the returned result page. If needed, click *Modify Search* to add, remove, or edit search parameters.
- Review the returned student list. Select students by clicking the boxes next to individual students' names
 or by clicking the ALL checkbox at the top of the list. If the list contains more than 100 students, click 100
 items on this page are selected. Select all 101 items
 to select all recipients in the list.
- Click Continue
- On the Verify Recipients page, review students in the campaign and double check the recipient list
- Click Continue

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2. Send added recipients nudge message

- Click the Verify and Start tab
- A note appears alerting users that newly added students have not received a nudge yet
- o Click Send Nudge Now to send first scheduled nudge to new students in the campaign



- A pop-up window opens with the first nudge's content pre-populated. Adjust nudge if necessary and click Send to Added Students
 - NOTE: Other nudges that have not been sent will be sent to students as well without having to perform any other actions

