



# QUILLEN COLLEGE *of* MEDICINE

EAST TENNESSEE STATE UNIVERSITY

Policy Name: **Formative Feedback**

Policy Replaces a Previous Policy (this includes change in policy name): <input type="checkbox"/> Yes/ <input checked="" type="checkbox"/> No
If so, list name of previous policy (include policy number if different):
Policy Number (issued by the Office of Academic Affairs upon final approval): <b>MSEC-1016-16</b>
Policy Owner (Individual, Department, or Committee/Chair): <b>Ramsey McGowen, PhD / MSEC Chair (2016-2019) Ivy Click, EdD / MSEC Chair (2020-)</b>
Committees, Departments, or Individuals Responsible for Implementation: <b>Course and Clerkship Directors</b>
Original Approval Date and Who Approved by: <b>10/18/2016 - MSEC</b>
Effective Date(s): <b>10/18/2016; 4/18/2017; 10/4/2019; 10/10/2023; 1/11/2024</b>
Revision Date(s) (include a brief description) and Who Approved by (made by Policy Owner and/or Policy Advisory Committee): <b>4/18/2017 – language added regarding student receiving written communication from the course director informing them of their at-risk status and identifying for them their areas of deficiencies and will be required to schedule a meeting with the course director to discuss and plan for addressing deficiencies / MSEC</b>
Administrative Edits (briefly describe) by Staff and/or the Policy Advisory Committee (PAC) and Date (these revisions do not require voting/approval by the policy owner): <b>10/4/2019 – update with implementation of Student Performance Assessment Review Committee (SPARC) 10/29/2021 – update of New Innovations to curriculum management system 10/10/2023 – update of SPARC to Student Success Committee (SSC) and changing Section of Medical Education as monitoring feedback to the Office of Academic Affairs.</b>
Exemption(s) to Policy (date, by what committee or individual, and brief description):
LCME Required Policy: <input checked="" type="checkbox"/> Yes/ <input type="checkbox"/> No
If yes, please list the Element(s) Affiliated with this Policy (include Element number/name/statement): <b>9.7 Formative Assessment and Feedback The medical school’s curricular governance committee ensures that each medical student is assessed and provided with formal formative feedback early enough during each required course or clerkship to allow sufficient time for remediation. Formal feedback occurs at least at the midpoint of the course or clerkship. A course or clerkship less than four weeks in length provides alternate means by which medical students can measure their progress in learning.</b>

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*All policies will be reviewed by the Policy Advisory Committee every three years unless an earlier review is identified.*

Date of Review: 1/11/2024

Revisions Made:  Yes/  No If yes, list revisions made:

1. Clarification of language on who at-risk students should receive written communication from and be required to meet with.
2. Addition of faculty or course director for other types of feedback.
3. Deletion of Notification of Remediation section.

Revisions Require Approval by Policy Owner:  Yes/  No

### **Policy Statement:**

Formative feedback is that feedback provided to each medical student to allow them to monitor and improve their performance in meeting course/clerkship objectives, including identifying strengths as well as weaknesses. It communicates the preceptor's/faculty member's assessment of the students' knowledge, skills, and attitudes based upon formal assessment or other observations. This feedback must be provided to each medical student in sufficient time to allow for any needed remediation. Formal feedback occurs at least by the mid-point of a course or clerkship. Feedback must be of adequate detail to assure that the student can appreciate deficiencies in his/her performance and develop a plan to improve performance and achievement of course/clerkship objectives.

### **Purpose of Policy:**

In order for students to successfully monitor their progress in learning and to effectively remediate areas of weakness or concern, specific formal formative feedback must be provided in a timely manner, at least by the course/clerkship mid-point.

### **Scope of Policy (applies to):**

This policy applies to all courses and clerkships within the medical education program in the Quillen College of Medicine.

### **Policy Activities:**

Courses are allowed to determine the format and frequency of formative feedback, but it should be provided at least by the mid-point of a course.

Formative feedback can be provided through quiz/exam grades, grades or feedback on assignments or assessment of performance in classroom setting.

Feedback provided verbally should be documented.

In courses with examinations or quizzes as the primary mechanism of student assessment, grades on these are sufficient formative feedback for those performing successfully. However, any student at risk of deficient performance or failure for any reason (formal grades, professionalism deficiencies, etc.) in a course should receive written communication from the Student Success Committee informing them of their at-risk status, identifying for them their areas of deficiency, and require that the student schedule a meeting with the course director and an academic support counselor to discuss and plan for addressing deficiencies per the Student Success Committee (SSC) policy.

Other types of feedback include, but are not limited to:

- Informal discussion by faculty member or course director
- Student specific feedback on missed questions (e.g. Exam Soft Report).
- Written communications from faculty or course director

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**Formal / Formative Feedback in Clerkships**

Formal mid-clerkship feedback is required for each student in all clerkships. Quizzes, verbal feedback on clinical performance and written feedback provided on clinical evaluation forms may represent components of this feedback.

Each student is provided a hard copy of the mid-clerkship review form each period and performs a self-assessment of performance prior to meeting with the clerkship director during their mid-clerkship meeting.

If a student's performance is unsatisfactory, the clerkship director must discuss deficiencies with the student and design plans for improvement. This discussion must occur with enough time remaining in the clerkship for the student to have the opportunity to remedy the noted deficiencies.

The forms are collected during the mid-clerkship meeting and the student is given a copy of the completed form and the original is kept on file in each clerkship office.

The clerkship director documents that all students have received a **mid-clerkship evaluation\*** within the curriculum management system. \* Attached to this policy.

Monitoring of feedback will be completed by the Office of Academic Affairs.

See [Student Promotions Committee Policy](#), [Student Success Committee Policy](#), [M3 Clerkship Grading and Required Clinical Experiences](#), and [Preclerkship Assessment Policy](#).

<b>Administrative Reviews/Approvals</b>	<b>Date Approved</b>
<i>University Compliance (if applicable)</i>	
<i>Policy Advisory Committee (includes three-year reviews)</i>	1/11/2024
<i>Associate Dean for Accreditation Compliance (if applicable)</i>	1/12/2024
<i>Vice Dean for Academic Affairs</i>	1/11/2024

<b>Policy Review and/or Revision Completed By (if applicable)</b>	<b>Date Policy Reviewed and/or Approved (if applies to that department, committee, or group)</b>
<i>Office of the Dean</i>	
<i>Office of Academic Affairs</i>	10/18/2016; 4/11/2017; 10/4/2019; 1/24/2024
<i>Office of Student Affairs</i>	
<i>Department of Medical Education</i>	
<i>Medical Student Education Committee</i>	10/18/2016; 4/18/2017; 10/15/2019
<i>Student Promotions Committee</i>	
<i>Faculty Advisory Council</i>	
<i>Administrative Council</i>	
<i>M1/M2 Course Directors</i>	4/18/2017; October 2019
<i>M3/M4 Clerkship/Course Directors</i>	4/18/2017; October 2019
<i>Student Groups/Organizations (describe):</i>	

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<i>Other (describe):</i>	
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<b>Final Policy Emailed to:</b>	<b>Date of Email Notifications</b>
<i>Medical Education Director for Posting on Educational Policies Website</i>	1/25/2024; 5/1/2024
<i>Policy Owner</i>	1/25/2024; 5/1/2024
<i>Admissions Office for Catalog (only new policies)</i>	1/25/2024