



## Basic things to know about your JCCHC

- Appointments are encouraged but walk-in visits are welcome
- We provide health care for patients of all ages
- Most health care insurance is accepted, including Medicare and TennCare
- No one is turned away for inability to pay for services
- Public transportation is available from downtown through Johnson City Public Transit
- Spanish-language translators are available

## What is a Community Health Center?

Spread across all 50 states and all U.S. territories, there are over 1,200 Community Health Centers (CHCs) that provide vital primary care to 20 million Americans.

Directed by boards of directors with major consumer membership, CHCs focus on meeting the basic health care needs of their communities. Like other CHCs, Johnson City Community Health Center is dedicated to providing quality health care to all patients with an open-door policy. All patients receive treatment regardless of income or ability to pay.

CHCs provide substantial benefits to their communities. By providing quality, low-cost care, they save the national health care system as much as \$10 billion each year by helping patients avoid emergency rooms and making better use of preventive services.

JCCHC is one of only a few nurse-managed CHCs in the nation to be designated as a Federally Qualified Health Center and is a unique CHC in the nation through its operation in conjunction with a College of Nursing.

# Johnson City Community Health Center

Monday – Friday, 8 a.m.-8 p.m.  
Saturday, 8 a.m.-noon



Visit us at:

2151 Century Lane  
behind Woodridge Hospital  
on North State of Franklin Road

(423) 926-2500

[www.etsu.edu/con](http://www.etsu.edu/con)

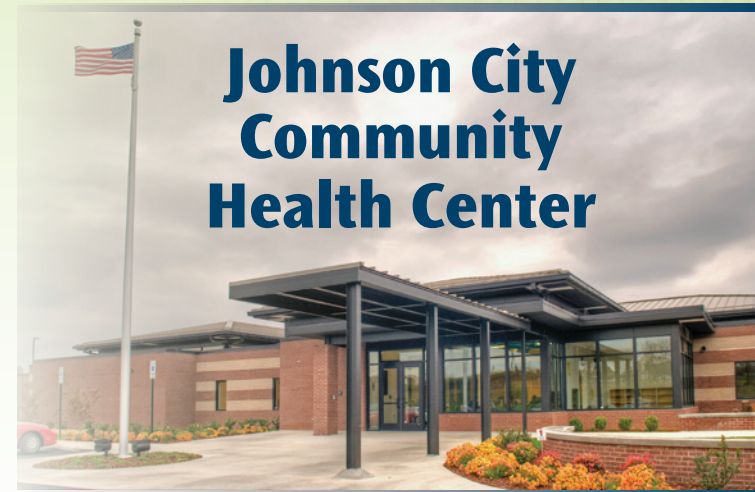
THE  
Academic  
Health Sciences  
CENTER



EAST TENNESSEE STATE UNIVERSITY

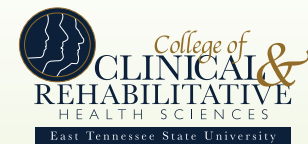
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# Johnson City Community Health Center



New name. New Building.  
New location.

Same mission.  
Exceptional quality,  
compassionate  
care for all.



*Welcome* to **Johnson City Community Health Center**, which is managed by the East Tennessee State University College of Nursing. This facility brings together many of the health care resources of ETSU – especially the College of Nursing and the College of Clinical and Rehabilitative Health Sciences – together under one roof, with one goal in mind: meeting your health care needs.

We are proud to welcome you to this new clinic – JCCHC – which is a state-of-the-art facility on par with any of its kind in the United States. Funded by a generous grant from the U.S. Department of Health Resources and Services Administration, it was built through the vision of leaders at ETSU, the College of Nursing and the College of Clinical and Rehabilitative Health Sciences, all of whom are dedicated to providing access to basic health care services for all in our community and region.

But this new building retains the foundation of its predecessor, Johnson City Downtown Clinic, and that foundation is a philosophy of exceptional, individualized care for all patients. We have changed the name of the clinic because it is no longer located downtown and due to the expansion of services. The staff at JCCHC continues the proud legacy of the JCDC. And like the JCDC, this new clinic is part of the College of Nursing's Faculty Practice Network, which is a national leader in providing quality, affordable care to patients through community-based clinics. Visit our other Johnson City primary clinics: the Day Center which provides care for the homeless located at 202 W. Fairview Avenue, and JCCHC/JCHA Partners in Health Clinic which provides care for the residents of public housing located at 1136 E. Main Street.

JCCHC is managed by nurse practitioners, or NPs, from the ETSU College of Nursing, and in addition to care provided by NPs, you may receive care from other health care experts who are faculty members at ETSU, or students training under faculty supervision.

## What services are available at JCCHC?

If you were a patient at Johnson City Downtown Clinic, you can receive all of those health care services you received at the new JCCHC – as well as many more. They include:

- Acute, chronic and preventive care for all family members
- Prenatal care
- Routine gynecologic care
- Mental health counseling
- Health education
- Diagnostic testing
- Nutrition counseling and education
- Medication assistance
- Dental hygiene
- Speech-language pathology
- Diabetes management and education
- Audiology
- Psychology
- Physical therapy
- Radiologic
- Respiratory therapy care
- Social Work
- Specialized services for migrant health workers



## Who will provide your care at JCCHC?

The clinic is managed by ETSU College of Nursing nurse practitioners, who provide your basic health care services in much the same way a primary care physician would. Nurse practitioners see patients of all ages. Other ETSU faculty members, especially those from the College of Clinical and Rehabilitative Health Sciences, may also contribute to your care, and they may supervise ETSU students who are training in the health sciences. Those ETSU faculty and staff members may include:

- Registered nurses
- Speech-language pathologists
- Audiologists
- Dentists/Dental hygienists
- Registered dietitians
- Volunteer specialty physicians
- Physician specialists
- Physical therapists
- Psychologists
- Radiologic/ultrasound technicians
- Respiratory therapists
- Social workers

