

Whereas the entire nation was gripped by the arrival of the COVID 19 pandemic in the early months of 2020 forcing institutions of higher education across the country to switch to an all-online educational model;

Whereas East Tennessee State University was no exception to this phenomenon and went entirely online following Spring Break in March of 2020 and hundreds of faculty who had taught few or no online courses in the past were suddenly thrust into an all online model of teaching and learning;

Whereas hundreds of courses were converted from face-to-face to virtual in a period of one week;

Whereas the personnel of the Information Technology Services and Academic Technology Services offices of East Tennessee State University spent countless hours in the days leading up to and the weeks following the online conversion preparing infrastructure and incorporating new technologies into our course management system and;

Whereas these personnel continued throughout the Spring Semester and beyond to provide technical training and support to faculty across the institution in a superbly professional and capable manner, so therefore, be it

*Resolved*, that the 2020-2021 Faculty Senate of East Tennessee State University, on behalf of the entire faculty, offers our immense gratitude to all the people who work to support the technology needs of our institution and do so with such skill, grace, and aplomb.

Moved by Patrick Brown, Chief Operating Officer and Treasurer, ETSU Faculty Senate  
Seconded by

Endorsed by

\_\_\_\_\_ on the \_\_\_\_\_ day of September, 2020  
Mr. Stephen Hendrix, MBA  
President, ETSU Faculty Senate