



*President -
Candy Massey*

I. Call to Order

II. Guest Presenter – Heather Levesque, Director of Undergraduate Admissions

*Secretary -
Anthony Johnson*

III. Roll Call – via Zoom reporting

*President -
Candy Massey*

IV. Approval of Previous Meeting Minutes

V. President’s Report – Candy Massey

VI. Vice President’s Report – Joy Fulkerson

VII. Treasurer’s Report – Crystal Maupin

*Vice President -
Joy Fulkerson*

VIII. Committee Reports

Standing Committees

- Committee on Committees
- Committee on Review of Staff Awards Process
- Committee on Staff Concerns
- Committee on Staff Development and Evaluation
- Committee on Staff Senate Elections
- Communications and Website Committee
- Community Benevolence and Holiday Food Drive Committee
- Liaison Committee
- Visibility Committee

Project Committees

- Blood Drive
- Staff Picnic

*President -
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IX. Old Business

X. New Business

Staff Senators

I. Announcements

- University Council, Sub Council for Governance update – Lisa Booher

II. Adjournment



Committee on Staff Concerns

Chair: Emily Redd

- Flyer sent out
- Meeting with Keith Glover was postponed to March 9th, going to plan a committee meeting for late March to discuss that and a few new agenda items.
- Reported Concern(s):

1. Concern received by Candy, Sent to Emily 2/16/21: Can a staff member keep their ETSU email upon retirement?

Answers from ITS:

Maybe, if they fit the criteria being alumni or emeritus. They might be able to keep their email account. There are some exceptions:

- If their department decides to keep the address.
- They could get a new alumni address.
- If they have confidential information in their mailbox it may be wiped and they would get a blank mailbox.

- 1a. Emily's follow-up question: We are aware that students and some faculty with emeritus status can keep their emails after they leave. If a staff member was a student but lost their ETSU email upon retirement, who is the contact to get this reinstated?

Answers from ITS:

They could contact the helpdesk to request an alumni account.

Now all this is up to change. There is a large cost for the infrastructure for spam and malware filtering. I have proposed the creation of an alumni domain. Where alumni still have an email account, but it would be handled differently. Some of the email delays we have seen where spammers are blasting all the email accounts they have collected over the years and we receive 100K messages in a 20-minute window.

- 1b. 2nd follow-up question: If an employee is about to retire and requests an alumni account to replace their ETSU account, can contacts and archived emails be moved over to that account by ITS before the ETSU account is terminated?

Answers from ITS:

This would be up to the department (maybe university council), as there may be FERPA/HIPAA data in the account. Due to limitations, you can only have one email address listed in banner per E#. We can export mail/contacts to a PST file, but the user is responsible to import the data into the new account. This is a very manual and time-consuming process for my team.

The Staff Concerns committee reviewed this concern and were satisfied with the answers. The information was sent to the staff member and it was received with appreciation.