

East Tennessee State University State of The University October 9, 2020



Presentation Overview

- COVID-19 response
- Fall 2020
 enrollment
 profile
- Budget update
- Strategic Planning C125.2/One ETSU







COVD-19 Overview and Update





Impact of COVID-19 on Higher Education – Budget

- Ohio University has terminated 140 union employees, 149 administrators, and 53 instructional faculty members for Fall 2020. All remaining employees will be furloughed (without pay) for up to 18 days and senior administrators will take a 10 to 15 percent salary reduction.
- Central Washington University proclaimed a state of financial exigency.
- In Maryland, nearly half of the \$413 million in the first round of state budget cuts caused by COVID-19 will affect higher education. The \$186 million in cuts to higher education approved last week by the Maryland Board of Public Works "likely will cause faculty furloughs, pay cuts and reductions in student financial aid." (Miller and Condon, Baltimore Sun, 7-7-20).
- The NCAA will furlough 600 employees amid severe budget strains due to the pandemic's impact on college athletics. The furloughs of three to eight weeks will affect the entire staff except for senior executives.
- Facing a budget shortfall of \$250 million, the University of Delaware will make layoffs, furlough all of its 3500 staff, and use \$100 million from its endowment to close some of the gap. All university units face cuts of at least 15 percent as UD is facing a projected \$250 million budget deficit.

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Impact of COVID-19 on Higher Education - Health

- Grand Valley State University told all students living on, near, or off campus to "stay in place" through Oct. 1. Students may not return to their home address unless for an emergency, as GVSU has recently evidenced more than 600 cases of COVID-19.
- Colorado health officials urged all students at the University of Colorado at Boulder to quarantine and shelter in place for two weeks. A similar request was made by the Pima County Health Department for students at the University of Arizona as UA battles a rising number of COVID-19 cases (600 new cases in two weeks).
- More than 1,000 students tested positive for COVID-19 at Illinois State University roughly two weeks into the fall semester.
- According to the Chronicle of Higher Education, 75% of college students surveyed in a recent poll responded that the pandemic had worsened their mental health. The poll, which surveyed about 2,000 students in September, found that nearly 90% of respondents had experienced stress or anxiety as a result of Covid-19.



Impact of COVID-19 at ETSU

- Based upon recommendations from the Medical Response Team, staff made the decision to transition all residence halls to single occupancy. Students did not experience cost increases and those already in single units received a price reduction.
- Course delivery structures and methodology were coordinated by the Office of the Provost, with decision autonomy residing at the faculty level. Eighty percent of all ETSU courses for the Fall 2020 semester were delivered via an on-line format. On-ground courses are primarily clinical, lab, or experiential in nature.
- Faculty and staff retain the ability to work from home as health and personal circumstances dictate and most offices remain in a rotational staffing format.
- The *Bucs are Back* website provides daily updates to the campus regarding safety protocols, policies, and is the home to our detailed FAQ's and the COVID-19 dashboard (https://www.etsu.edu/coronavirus/dashboard.php)
- Contact tracing, quarantine protocols, classroom preparation, and enhanced sanitation and sterilization efforts led by the Office of Administration have temporarily changed the "nature" of the division.



ETSU Fall 2020 COVID-19 Surveillance Testing

- Under the guidance of the ETSU COVID-19 Health Team, the university is implementing a voluntary surveillance testing program to better understand the spread of the virus at ETSU
- On September 9, 2020, all faculty, staff, and students were invited to consent to random testing, only those who consent will be randomly selected
- As of September 16, 2020:
 - 471 students have responded and 437 have consented
 - 408 faculty and staff have responded and 394 have consented
- 75 students have been invited to test
 - 48 scheduled/1 Positive/47 Negative
- 25 faculty and staff have been invited to test (all negative)



ETSU COVID-19 Pre-Enrollment Survey

- **Survey Period:** July 19, 2020 to July 31,2020
- **Survey Population:** All prior enrolled students who did not graduate and all prospective students
- **Responses:** 6,583 (37% Response Rate)
- Respondent Profile:
 - 68% female
 - 85% Undergraduate
 - Average age 21
 - 30% New students
- Intent to Enroll: 91% of respondents plan to enroll this fall only 1% of those who do not plan to enroll cited the pandemic as the reason; financial challenges were the most common reason cited for non-enrollment.



ETSU COVID-19 Pre-Enrollment Survey - RESULTS

- Of the students enrolled this past spring, 77% indicated they had a good experience
- 83% of respondents were confident/extremely confident ETSU was taking the right steps to keep them safe
- 23% of respondents plan to live on campus
- 94% of students indicated they were able to participate in online education, although 45% prefer on ground courses
- 46% had concerns regarding coming to campus, primarily their health or that of others
- 95% of respondents indicated a willingness to participate in healthy behaviors such as wearing a mask



Institutional Climate

| GCTW | F Resu | lts 2015 | 5 to 202 | 0 | | | |
|----------------------------------|--------|----------|----------|------|------|------|-------|
| Question Category | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | Delta |
| Job Satisfaction/Support | 68 | 68 | 72 | 76 | 72 | 76 | 8 |
| Teaching Environment | 62 | 60 | 64 | 68 | 67 | 70 | 8 |
| Professional Development | 67 | 71 | 75 | 75 | 69 | 76 | 9 |
| Comp,Benefit & Work/Life | 65 | 65 | 70 | 69 | 68 | 71 | 6 |
| Facilities | 65 | 72 | 70 | 71 | 70 | 77 | 12 |
| Policies, Resources & Efficiency | 57 | 59 | 62 | 63 | 61 | 63 | 6 |
| Shared Governance | 56 | 54 | 61 | 63 | 60 | 62 | 6 |
| Pride | 68 | 68 | 75 | 76 | 73 | 72 | 4 |
| Supervisors/Department Chairs | 73 | 73 | 73 | 74 | 76 | 70 | -3 |
| Senior Leadership | 52 | 50 | 61 | 60 | 57 | 63 | 11 |
| Fac, Admin & Staff Relations | 54 | 52 | 62 | 60 | 59 | 59 | 5 |
| Communication | 58 | 53 | 63 | 61 | 58 | 58 | 0 |
| Collaboration | 57 | 56 | 62 | 65 | 61 | 61 | 4 |
| Fairness | 57 | 60 | 63 | 64 | 58 | 59 | 2 |
| Respect and Appreciation | 57 | 58 | 64 | 64 | 65 | 64 | 7 |
| Overall Average | 61 | 61 | 66 | 67 | 65 | 66 | 5 |
| Carnegie Benchmark | 69 | 68 | 68 | 67 | 68 | 71 | 2 |



Fall 2020 Enrollment Update





Impact of COVID-19 on Enrollment

- ACE projects that international enrollment could drop by 25 percent if institutions shift to remote learning in the fall.
- The bond ratings agency Fitch anticipates that annual enrollment declines for Fall 2020 could range from 5 to 20% for many colleges and universities. Private colleges could experience more meaningful financial effects than public colleges, given a higher reliance on tuition and student fee revenues.
- A recent report by Eduventures indicates that adult students may not be enrolling in higher education in the COVID-19 recession. The report cites early evidence that FASFA applications by independent students aged 24 or older, were down by 9 percent for the initial months of 2020.
- SimpsonScarborough has predicted that four-year colleges may face a loss of up to 20% in fall enrollment based on surveys of more than 2,000 college-bound high school seniors and current college students in March, just after the coronavirus began spreading in the United States, and in April, after three weeks of record unemployment claims.



Impact of COVID-19 on Higher Education

Figure 5: Expectations for Fall 2020 Enrollment Relative to Fall 2019 Enrollment

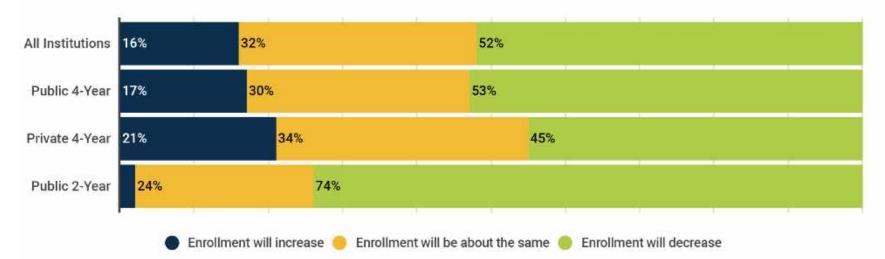
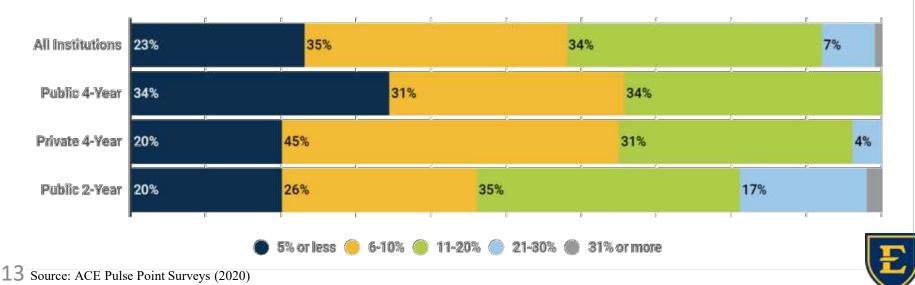


Figure 6: Anticipated Fall 2020 Enrollment Decline



ETSU Enrollment – Fall 2020

| Fall 2020 Overall Enrollment | | | | | | | | | | | |
|------------------------------|--------|--------|--------|--------|--------|-------|--|--|--|--|--|
| Student Level | 2016 | 2017 | 2018 | 2019 | 2020 | Delta | | | | | |
| Undergraduate | 11,065 | 11,323 | 11,268 | 11,151 | 10,705 | -446 | | | | | |
| Graduate | 2,354 | 2,441 | 2,457 | 2,437 | 2,435 | -2 | | | | | |
| Medicine | 542 | 531 | 534 | 538 | 546 | +8 | | | | | |
| Pharmacy | 324 | 313 | 315 | 315 | 281 | -34 | | | | | |
| Total | 14,285 | 14,608 | 14,574 | 14,441 | 13,967 | -474 | | | | | |

Top Five Undergraduate Programs

- Nursing (1116)
- Psychology (594)
- Biology (505)
- Computer Science (430)
- Management (373)



Tennessee Higher Education Enrollment – Fall 2020

| Institution | Overall | Delta | Undergrad | Delta | Graduate | Delta |
|---|---------|--------|-----------|--------|----------|--------|
| Locally Governed Institutions | 85,758 | -0.8% | 62,056 | -1.2% | 13,737 | 5.7% |
| Austin Peay State University* | 9,965 | -6.1% | 8,797 | ** | 1,170 | ** |
| East Tennessee State University | 13,967 | -3.3% | 10,705 | -4.0% | 3,262 | -0.9% |
| Middle Tennessee State University | 22,084 | 1.7% | 19,192 | -1.4% | 2,892 | 28.0% |
| Tennessee State University | 7,616 | -5.7% | 5,999 | 2.1% | 1,617 | -26.7% |
| Tennessee Technological University | 10,177 | 0.4% | 8,778 | -2.0% | 1,399 | 18.4% |
| University of Memphis | 22,203 | 2.4% | 17,382 | 0.0% | 4,821 | 11.8% |
| University of Tennessee System | 52,560 | 2.7% | 41,187 | 2.3% | 11,373 | 4.0% |
| University of Tennessee, Chattanooga | 11,696 | 1.1% | 10,312 | 0.9% | 1,384 | 2.6% |
| University of Tennessee, Knoxville | 30,095 | 5.0% | 24,254 | 5.5% | 5,841 | 3.0% |
| UT Space Institute | 83 | 5.1% | NA | NA | 83 | 5.1% |
| UT Veterinary Medical Center | 381 | 3.0% | NA | NA | 381 | 3.0% |
| University of Tennessee, Martin | 7,117 | -2.0% | 6,395 | -5.2% | 722 | 40.5% |
| University of Tennessee Health Science Center | 3,188 | -1.9% | 226 | -23.6% | 2,962 | 0.3% |
| University Total | 138,318 | 0.5% | 103,243 | 0.2% | 25,110 | 4.9% |
| CC TOTAL | 78,772 | -10.3% | 78,772 | -10.3% | NA | NA |
| GRAND TOTAL^ | 217,090 | -3.7% | 182,015 | -4.7% | 25,110 | 4.9% |



Tennessee Higher Education Enrollment – Fall 2020

| Institution/Sector | Fall 2019 | Fall 2020 | % Change |
|---------------------------------------|-----------|-----------|----------|
| Chattanooga State Community College | 8,047 | 7,452 | -7.4% |
| Cleveland State Community College | 3,370 | 3,074 | -8.8% |
| Columbia State Community College | 6,312 | 5,931 | -6.0% |
| Dyersburg State Community College | 2,840 | 2,650 | -6.7% |
| Jackson State Community College | 4,888 | 4,210 | -13.9% |
| Motlow State Community College | 6,991 | 6,526 | -6.7% |
| Nashville State Community College | 7,885 | 7,064 | -10.4% |
| Northeast State Community College | 6,082 | 5,397 | -11.3% |
| Pellissippi State Community College | 10,689 | 9,334 | -12.7% |
| Roane State Community College | 5,858 | 5,172 | -11.7% |
| Southwest Tennessee Community College | 9,433 | 7,371 | -21.9% |
| Volunteer State Community College | 9,144 | 8,830 | -3.4% |
| Walters State Community College | 6,279 | 5,742 | -8.6% |
| TBR TOTAL | 87,818 | 78,753 | -10.3% |
| LGI TOTAL | 86,431 | 85,758 | -0.8% |
| UT SYSTEM TOTAL | 51,196 | 52,560 | 2.7% |
| University Total | 137,627 | 138,318 | 0.5% |
| Grand Total | 225,445 | 217,071 | -3.7% |



ETSU Enrollment – Race & Gender

| Race/Ethnicity 20 | 16-2020 | (Main | Campu | s Only) | | |
|----------------------------------|---------|--------|--------|---------|--------|--------|
| Race/Ethnicity | 2016 | 2017 | 2018 | 2019 | 2020 | Delta |
| Alaskan Native/American Indian | 0.2% | 0.2% | 0.2% | 0.2% | 0.1% | -0.05% |
| Asian | 1.4% | 1.4% | 1.5% | 1.5% | 1.6% | 0.07% |
| Black | 6.2% | 6.6% | 6.5% | 6.3% | 6.7% | 0.33% |
| Hispanic | 2.0% | 2.5% | 2.7% | 2.8% | 3.4% | 0.59% |
| Native Hawaiian/Pacific Islander | 0.1% | 0.1% | 0.1% | 0.1% | 0.1% | -0.01% |
| Non-Resident Alien | 4.8% | 4.5% | 3.7% | 2.9% | 2.0% | -0.93% |
| Two or More Races | 2.5% | 2.7% | 3.2% | 3.8% | 3.9% | 0.14% |
| Unknown | 1.4% | 1.3% | 1.4% | 1.7% | 3.5% | 1.84% |
| White | 81.3% | 80.6% | 80.9% | 80.7% | 78.8% | -1.99% |
| Total | 13,419 | 13,764 | 13,725 | 13,589 | 13,140 | -449 |
| Female | 57.8% | 58.2% | 59.6% | 61.0% | 62.1% | 1.12% |
| Male | 42.2% | 41.8% | 40.4% | 39.0% | 37.9% | -1.12% |



ETSU Enrollment – Residency

| | | _ | | - | |
|------------------------|-------------------|------------------|-----------------------------|-----------|-----------|
| | Largest TN Count | ies 2016-2020 (N | Main Campus O | nly) | 1 |
| Location | Fall 2016 | Fall 2017 | Fall 2018 | Fall 2019 | Fall 2020 |
| Washington, TN | 2,677 | 2,700 | 2,679 | 2,651 | 2,430 |
| Sullivan, TN | 1,771 | 1,790 | 1,767 | 1,797 | 1,815 |
| Knox, TN | 710 | 800 | 830 | 756 | 744 |
| Carter, TN | 697 | 711 | 704 | 678 | 663 |
| Greene, TN | 515 | 514 | 500 | 517 | 524 |
| Hawkins, TN | 512 | 529 | 500 | 527 | 494 |
| Hamilton, TN | 406 | 446 | 398 | 384 | 365 |
| Sevier, TN | 302 | 298 | 295 | 324 | 316 |
| Hamblen, TN | 290 | 283 | 288 | 268 | 283 |
| Unicoi, TN | 200 | 245 | 228 | 254 | 247 |
| Tennessee Total | 10,593 | 10,946 | 10,955 | 10,913 | 10,629 |
| Grand Total | 13,419 | 13,765 | 13,725 | 13,589 | 13,140 |
| TN% of Total | 78.94% | 79.52% | 79.82% | 80.31% | 80.89% |
| Borde | er County/Interna | tional/Out-of-St | tate (Main Cam _l | ous Only) | |
| NC | 436 | 410 | 390 | 347 | 308 |
| VA | 469 | 451 | 445 | 453 | 405 |
| Border Total | 905 | 861 | 835 | 800 | 713 |
| % of Total | 6.74% | 6.25% | 6.08% | 5.89% | 5.43% |
| International | 678 | 657 | 544 | 424 | 288 |
| % of Total | 5.05% | 4.77% | 3.96% | 3.12% | 2.19% |
| Other Out of State | 1,243 | 1,301 | 1,391 | 1,452 | 1,510 |
| % of Total | 9.26% | 9.45% | 10.13% | 10.69% | 11.49% |

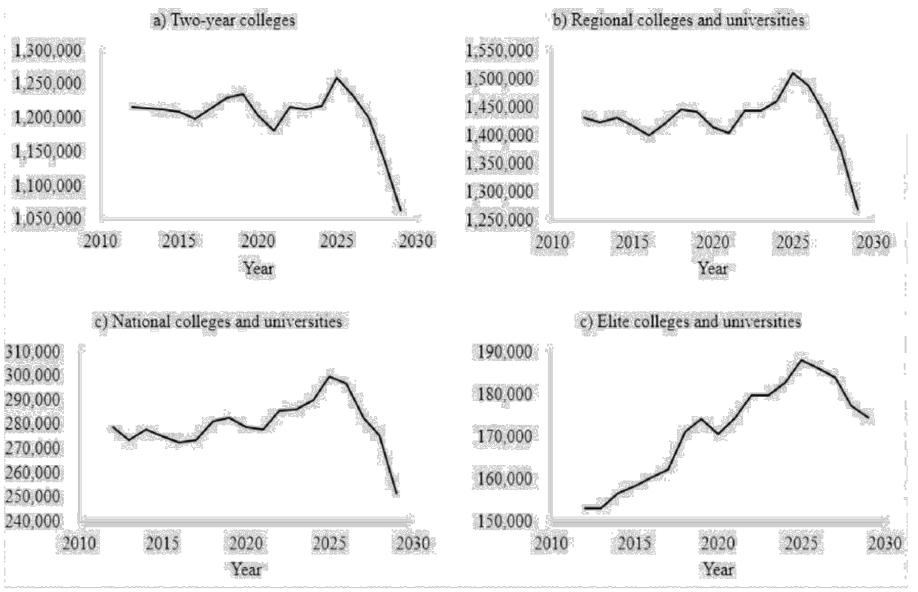


ETSU Freshmen Profile

| ETSU | Fall 2016 | -2020 First | t-time Fre | shmen Pro | ofile | |
|----------------------------|------------|-------------|------------|-----------|----------|-------|
| First-time Freshmen | 2016 | 2017 | 2018 | 2019 | 2020 | Delta |
| Headcount | 1,886 | 2,050 | 1,976 | 1,786 | 1,651 | -135 |
| High School GPA | 3.5 | 3.4 | 3.5 | 3.5 | 3.5 | 0 |
| АСТ | 23.2 | 22.8 | 23.3 | 23.5 | 23.4 | -0.1 |
| Tennessee Resident | 1,545 | 1,689 | 1,575 | 1,406 | 1,311 | -95 |
| Border County | 155 | 126 | 147 | 146 | 88 | -58 |
| International | 33 | 24 | 20 | 22 | 13 | -9 |
| Other Out-of-State | 153 | 211 | 234 | 212 | 239 | 27 |
| ETSU Fall 2016 | -2020 Free | shmen Aca | ademic Pe | rformance | Scholars | nips |
| Presidential | 80 | 77 | 88 | 95 | 87 | -8 |
| Provost | 232 | 229 | 258 | 233 | 195 | -38 |
| Deans | 73 | 86 | 90 | 61 | 59 | -2 |
| Faculty | 140 | 139 | 134 | 127 | 106 | -21 |



Forecasted Number of Students Attending College





Student Success

78% Fall 2019-Fall 2020 retention rate (first-year, fulltime freshmen) – highest in ETSU's history

3,746 Degrees conferred during 2019-20

3.5 Average GPA Fall 2019 entering class

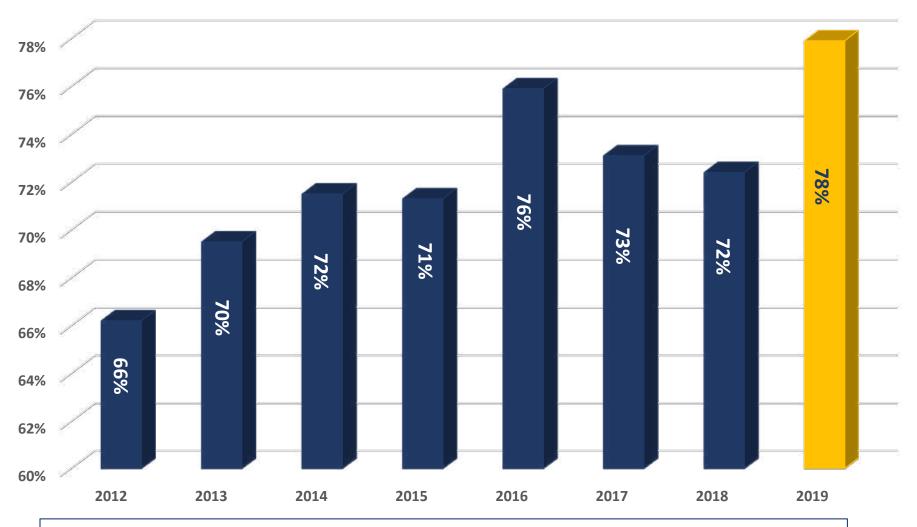
15:1 Student-to-Faculty ratio (Fall 2019)

494 High school students participated in dual-enrollment program (57.3% increase from previous year)

4,175 in Spring 2020 named to dean's list



ETSU Retention Rate (2012 – 2019)

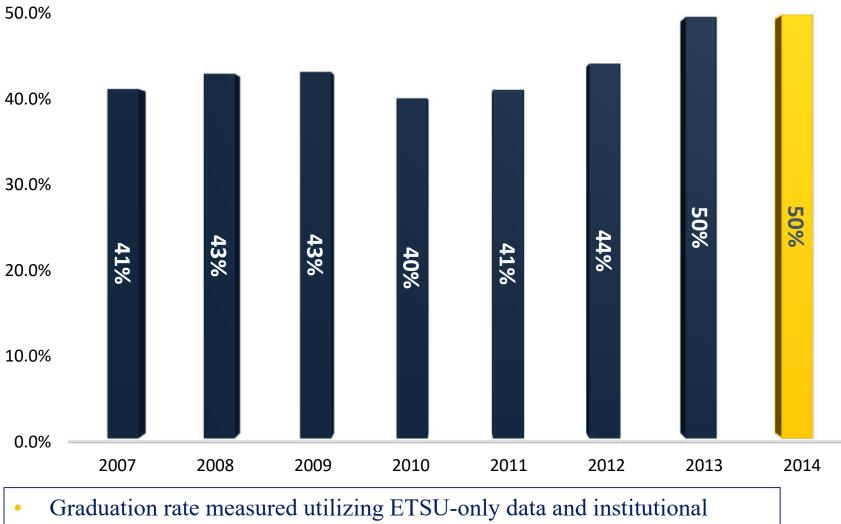


- Retention rate measured utilizing ETSU-only data
- The 2019 cohort details information for those students who began as FTFT freshman in fall 2019 and retained to fall 2020

| Freshman to Sopl | homore Retenti - Fall 2018 | | blic Institutions | | |
|---------------------------------------|--------------------------------------|---|--|-------------------|-------------------|
| | Fall 2018 - | Fall 2019 | Fall 2019 | | |
| Institution | First-Time, Full-Time Freshmen | Enrolled at Admitting Institution | Enrolled in Other Public Institution | Total Enrolled | Retention Rate |
| | TBR Commun | nity Colleges | | | |
| Chattanooga State Community College | 1,722 | 856 | 51 | 907 | 52.7% |
| Cleveland State Community College | 705 | 359 | 34 | 393 | 55.7% |
| Columbia State Community College | 1,649 | 924 | 70 | 994 | 60.3% |
| Dyersburg State Community College | 554 | 305 | 21 | 326 | 58.8% |
| Jackson State Community College | 986 | 492 | 41 | 533 | 54.1% |
| Motlow State Community College | 1,571 | 900 | 43 | 943 | 60.0% |
| Nashville State Community College | 1,375 | 666 | 41 | 707 | 51.4% |
| Northeast State Community College | 1,323 | 742 | 21 | 763 | 57.7% |
| Pellissippi State Community College | 2,376 | 1,243 | 182 | 1,425 | 60.0% |
| Roane State Community College | 1,189 | 669 | 39 | 708 | 59.5% |
| Southwest Tennessee Community College | 2,028 | 1,060 | 64 | 1,124 | 55.4% |
| Volunteer State Community College | 2,146 | 1,055 | 74 | 1,129 | 52.6% |
| Walters State Community College | 1,473 | 840 | 48 | 888 | 60.3% |
| TBR Community College Total | 19,097 | 10,111 | 729 | 10,840 | 56.8% |
| | Locally Governe | ed Institutions | | * | |
| Austin Peay State University | 1,875 | 1,177 | 147 | 1,324 | 70.6% |
| East Tennessee State University | 1,960 | 1,413 | 108 | 1,521 | 77.6% |
| Middle Tennessee State University | 2,865 | 2,146 | 128 | 2,274 | 79.4% |
| Tennessee State University | 1,219 | 770 | 33 | 803 | 65.9% |
| Tennessee Technological University | 1,878 | 1,446 | 119 | 1,565 | 83.3% |
| University of Memphis | 2,424 | 1,904 | 63 | 1,967 | 81.1% |
| LGI University Total | 12,221 | 8,856 | 598 | 9,454 | 77.4% |
| | UT Univ | ersities | | | |
| University of Tennessee, Chattanooga | 2,231 | 1,585 | 253 | 1,838 | 82.4% |
| University of Tennessee, Knoxville | 5,105 | 4,414 | 202 | 4,616 | 90.4% |
| University of Tennessee, Martin | 1,122 | 838 | 57 | 895 | 79.8% |
| UT University Total | 8,458 | 6,837 | 512 | 7,349 | 86.9% |
| University Total | 20,679 | 15,693 | 1,110 | 16,803 | 81.3% |
| Grand Total | 39,776 | 25,804 | 1,839 | 27,643 | 69.5% |



ETSU Six-Year Cohort Graduation Rate (2007 – 2014)



completion

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The 2014 cohort details information for those students who began as FTFT freshman in 2014 and graduated by 2020



Graduation Rates – Universities

| | | Six | -year Gra | aduation | Rates | | | | | | |
|--------------------------------------|-------|-------|-----------|------------|-------|-------|-------|-------|-------|-------|-------|
| | | Fa | ll Cohort | s 2003 - | 2013 | | | | | | |
| Institution | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 |
| Locally Governed Institutions | | | | | | | | | | | |
| Austin Peay State University | 37.0% | 38.1% | 43.6% | 46.6% | 44.8% | 47.6% | 45.3% | 46.2% | 47.7% | 48.0% | 51.6% |
| East Tennessee State University | 48.0% | 45.1% | 52.2% | 51.7% | 52.2% | 54.0% | 52.2% | 50.1% | 49.5% | 54.7% | 57.4% |
| Middle Tennessee State University | 52.9% | 52.8% | 54.5% | 54.3% | 55.6% | 53.1% | 51.1% | 50.2% | 49.6% | 51.5% | 53.4% |
| Tennessee State University | 42.7% | 38.0% | 42.9% | 43.0% | 39.8% | 41.0% | 34.1% | 34.0% | 32.9% | 36.5% | 38.9% |
| Tennessee Technological University | 57.2% | 54.5% | 56.6% | 57.8% | 60.1% | 59.8% | 61.7% | 60.1% | 58.4% | 64.0% | 63.6% |
| University of Memphis | 41.5% | 40.8% | 46.7% | 47.1% | 50.7% | 49.0% | 49.4% | 47.4% | 48.2% | 53.2% | 58.4% |
| LGI - University Total | 47.6% | 46.1% | 50.3% | 50.8% | 52.0% | 51.8% | 50.1% | 49.0% | 48.9% | 52.6% | 54.9% |
| | | | UT Un | iversities | 5 | | | | | | |
| University of Tennessee, Chattanooga | 52.9% | 49.6% | 54.3% | 53.8% | 53.3% | 54.2% | 59.8% | 60.1% | 62.1% | 64.7% | 63.9% |
| University of Tennessee, Knoxville | 66.1% | 66.5% | 73.7% | 75.5% | 77.0% | 79.1% | 79.4% | 79.9% | 79.7% | 82.2% | 82.7% |
| University of Tennessee, Martin | 54.3% | 53.1% | 59.4% | 59.2% | 56.9% | 58.1% | 58.2% | 58.6% | 56.4% | 56.1% | 55.3% |
| UT University Total | 61.1% | 60.7% | 67.1% | 67.5% | 67.5% | 68.6% | 69.5% | 71.0% | 70.7% | 72.6% | 72.5% |
| University Total | 52.6% | 52.1% | 57.0% | 57.5% | 58.2% | 58.5% | 57.2% | 57.0% | 57.1% | 60.4% | 61.8% |

- Graduation rates measured utilizing THEC data system and reflect system-wide completion
- The 2013 cohort details information for those students who began as FTFT freshman in 2013 and graduated by 2019



Six-Year Graduation Rates (Fall 2013 Cohort)

| | | | African | | | |
|-------------|----------|---------------|----------|----------|--------|-------|
| Institution | 2013 FTF | Caucasian | American | Hispanic | Female | Pell |
| APSU | 1,465 | 51.4% | 50.2% | 45.3% | 57.6% | 46.4% |
| ETSU | 1,849 | 59.1% | 44.3% | 48.8% | 63.6% | 46.4% |
| MTSU | 3,231 | 56.8% | 46.7% | 47.7% | 59.6% | 47.0% |
| TSU | 1,328 | 54.1% | 36.7% | 54.5% | 45.2% | 31.1% |
| TTU | 2,166 | 64.8% | 48.2% | 54.5% | 71.4% | 55.2% |
| UoM | 2,087 | 63.5% | 48.2% | 59.8% | 61.2% | 49.2% |
| LGI Total | 12,126 | 59.5% | 43.8% | 51.8% | 60.2% | 46.6% |
| UTC | 2,335 | 65.6% | 52.4% | 52.2% | 70.6% | 53.9% |
| UTK | 4,204 | 83.8% | 74.5% | 74.4% | 87.3% | 73.0% |
| UTM | 1,304 | 58.7% | 41.7% | 50.0% | 60.0% | 46.7% |
| UT total | 7,843 | 74 .4% | 58.1% | 63.8% | 67.0% | 60.8% |
| Overall | 19,969 | 65.1% | 46.7% | 55.9% | 53.8% | 51.3% |



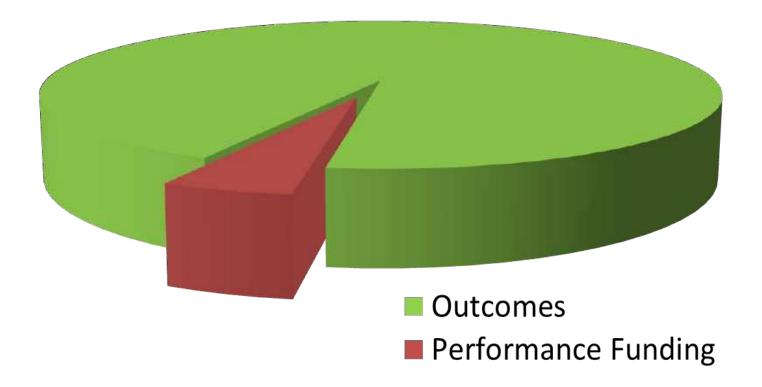
Campus Budget Overview





Finance Policy in Tennessee: Formula Model

TN <u>Outcomes-Based</u> Funding Formula, 2011-Present





THEC Outcomes-Based Formula Components

Outcome

Student Progression: 30 Credit Hours

Student Progression: 60 Credit Hours

Student Progression: 90 Credit Hours

Bachelors Degrees

Masters Degrees

Doctoral/Law Degrees

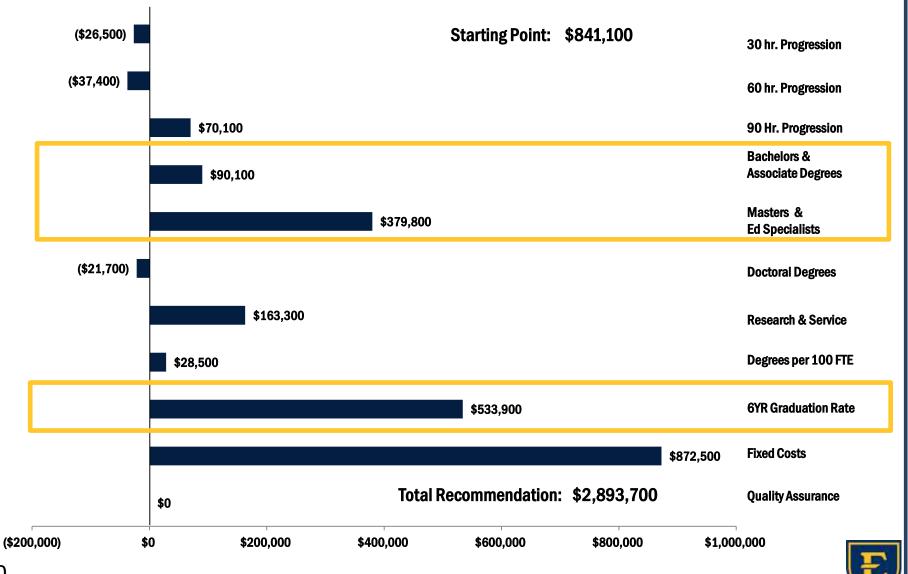
Research/Grant Funding

Degrees per 100 FTE

Graduation Rate



Breakdown of Funding Formula Component Parts: ETSU



THEC Outcomes-Based Funding - Original

| | | | | n of 2020-21 inges | | | | |
|-----------------------------------|--------------------------|--------------------------------|------------------------------------|-------------------------|--------------------|---------------------------|-------|-------------------|
| Academic Formula Units | 2019-20 Appropriation | 2020-21 Formula Calculation | Outcomes Formula Adjustments | Share of New Funding | 2020-21 Changes | 2020-21 Recommendation | | Percent Funded |
| | | LGI | Universities | | | | | |
| Austin Peay | \$50,503,100 | \$76,111,000 | \$263,700 | \$1,671,500 | \$1,935,200 | \$52,438,300 | 3.8% | 68.9% |
| East Tennessee State Univ. | \$69,479,000 | \$105,044,500 | \$586,800 | \$2,306,900 | \$2,893,700 | \$72,372,700 | 4.2% | 68.9% |
| Middle Tennessee | \$107,399,400 | \$158,590,000 | -\$1,618,200 | \$3,482,900 | \$1,864,700 | \$109,264,100 | 1.7% | 68.9% |
| Tennessee State | \$41,795,200 | \$61,600,800 | -\$706,800 | \$1,352,800 | \$646,000 | \$42,441,200 | 1.5% | 68.9% |
| Tennessee Tech | \$56,597,500 | \$85,458,500 | \$404,200 | \$1,876,800 | \$2,281,000 | \$58,878,500 | 4.0% | 68.9% |
| University of Memphis | \$123,370,700 | \$184,595,400 | -\$243,600 | \$4,054,000 | \$3,810,400 | \$127,181,100 | 3.1% | 68.9% |
| Subtotal | \$449,144,900 | \$671,400,200 | -\$1,313,900 | \$14,744,900 | \$13,431,000 | \$462,575,900 | 3.0% | 68.9% |
| Community Colleges | \$291,614,000 | \$441,592,400 | \$2,932,700 | \$9,698,000 | \$12,630,700 | \$304,244,700 | 4.3% | 68.9% |
| | | UT U | Jniversities | | | | | |
| UT Chattanooga | \$58,905,900 | \$88,588,800 | \$183,800 | \$1,945,500 | \$2,129,300 | \$61,035,200 | 3.6% | 68.9% |
| UT Knoxville | \$244,059,300 | \$365,012,200 | -\$592,400 | \$8,016,200 | \$7,423,800 | \$251,483,100 | 3.0% | 68.9% |
| UT Martin | \$35,108,200 | \$50,848,900 | -\$1,191,500 | \$1,116,700 | -\$74,800 | \$35,033,400 | -0.2% | 68.9% |
| Subtotal | \$338,073,400 | \$504,449,900 | -\$1,600,100 | \$11,078,400 | \$9,478,300 | \$347,551,700 | 2.8% | 68.9% |
| Total Colleges and Universities | \$1,078,832,300 | \$1,617,442,500 | \$18,700 | \$35,521,300 | \$35,540,000 | \$1,114,372,300 | 3.3% | 68.9% |
| TN Colleges of Applied Technology | \$75,301,400 | \$112,865,900 | -\$18,700 | \$2,478,700 | \$2,460,000 | \$77,761,400 | 3.3% | 68.9% |
| Total Academic Formula Units | \$1,154,133,700 | \$1,730,308,400 | \$0 | \$38,000,000 | \$38,000,000 | \$1,192,133,700 | 3.3% | 68.9% |



Shifting State Budget Landscape Post-COVID 19

MIKE KRAUSE Executive Director THEC TSAC

STATE OF TENNESSEE HIGHER EDUCATION COMMISSION STUDENT ASSISTANCE CORPORATION 312 ROSA PARKS BLVD, 9TH FLOOR NASHVILLE, TENNESSEE 37243-0830 (615) 741-3605

MEMORANDUM

 To:
 Locally Governed Institutions Presidents University of Tennessee System President Tennessee Board of Regents Chancellor

 From:
 Mike Krause

 Subject:
 2020-21 Budget Reduction Preparation Update

Date: May 28, 2020

As discussed in the State Funding Board meeting, Tennessee's GDP is expected to contract sharply in the second quarter of 2020. As such, yesterday, I was notified by Finance and Administration Commissioner Butch Eley that higher education needs to prepare a plan to meet a target reduction of 12 percent.

THEC will, of course, be modeling this plan utilizing the reduction methodology previously briefed in the Fall 2019 Commission Meeting materials. I encourage you to start convening your campus leaders to strategize how your institution(s) will respond to such a reduction.

As you are aware, the Commission delayed a vote on tuition and fee binding ranges earlier this month. It is our intent to convene a special called meeting to approve revised ranges as soon as the General Assembly adjourns *sine die*. THEC will initiate discussions around tuition needs with you and your fiscal officers as soon as we are able to model reduction scenarios for each institution.

BILL LEE Governor

- ETSU received a directive from Gov. Lee to reduce our state funded portion of the budget by 12% on 5/28/2020.
- The campus worked the entire month of June to develop strategies to meet this directive.
- On 6/26/2020 we were informed by THEC that our budgets were held harmless by Gov. Lee.
- Overall budget was still
 reduced slightly due to state
 mandates and technical
 formula adjustments by
 THEC.



THEC Outcomes-Based Funding - Revised

| | | Breakdown of 202 Changes | 20-21 | | | |
|--|-----------------|-----------------------------|--------------|---------------|-----------------|---------|
| Academic Formula Units | 2019-20 | Outcomes Formula | Share of New | 2020-21 | 2020-21 | Percent |
| | Appropriation | Adjustments | Funding | Changes | Recommendation | Change |
| LGI Universities | | | | | | |
| Austin Peay | \$50,503,100 | \$263,700 | \$0 | \$263,700 | \$50,766,800 | 0.5% |
| East Tennessee ² | 69,479,000 | 586,800 | - | 586,800 | 70,065,800 | 0.8% |
| Middle Tennessee | 107,399,400 | (1,618,200) | - | (1,618,200) | 105,781,200 | -1.5% |
| Tennessee State | 41,795,200 | (706,800) | - | (706,800) | 41,088,400 | -1.7% |
| Tennessee Tech ² | 56,597,500 | 404,200 | - | 404,200 | 57,001,700 | 0.7% |
| University of Memphis | 123,370,700 | (243,700) | - | (243,700) | 123,127,000 | -0.2% |
| Subtotal | \$449,144,900 | (\$1,314,000) | \$0 | (\$1,314,000) | \$447,830,900 | -0.3% |
| Community College Subtotal | \$291,613,800 | \$2,932,900 | \$0 | \$2,932,900 | \$294,546,700 | 1.0% |
| UT Universities | | | | | | |
| UT Chattanooga | \$58,905,900 | \$183,700 | \$0 | \$183,700 | \$59,089,600 | 0.3% |
| UT Knoxville ² | 244,059,300 | (592,400) | - | (592,400) | 243,466,900 | -0.2% |
| UT Martin ² | 35,108,200 | (1,191,500) | - | (1,191,500) | 33,916,700 | -3.4% |
| Subtotal | \$338,073,400 | (\$1,600,200) | \$0 | (\$1,600,200) | \$336,473,200 | -0.5% |
| | | | | | | |
| Total Colleges and Universities | \$1,078,832,100 | \$18,700 | \$0 | \$18,700 | \$1,078,850,800 | 0.0% |
| TN Colleges of Applied Technology ² | \$75,301,400 | (\$18,700) | \$0 | (\$18,700) | \$75,282,700 | 0.0% |
| Total Academic Formula Units | \$1,154,133,500 | \$0 | \$0 | \$0 | \$1,154,133,500 | 0.0% |



Factors Impacting the 2020-21 Budget

The university is expected to have a revenue shortfall from enrollment and has fixed costs that must be addressed immediately. The total impact of the following items is **\$8,294,676**:

- Enrollment is projected to be down 500 FTE for Fall 2020 and the annualized financial impact will be **\$4,229,000**.
- ETSU is responsible for Other Post-Employment Benefits (OPEB) contributions in the amount of **\$512,000**.
- The centralized cost of Tenure and Promotion adjustments for the 2020-21 year is **\$325,380**.
- College of Arts and Sciences base budget has an estimated \$1,525,356 structural budget deficit that must be addressed to prevent harmful impacts to the general education core and overall college instruction for the upcoming academic year.
- The removal of the salary enhancement pool approved by the Board of Trustees for 2020-21 results in a **\$1,202,940** reduction to the base budget.
- Implementation of the phased reopening plans outlined by the Future Operations Workgroup is currently underfunded. The workgroup feels strongly there should be a fund of **\$500,000** established to support those plans.



Budget Adjustment Scenarios

| Date: 7.12.2020 | | Scenario 2 (500) Student | | Scenario 3 (750) Students | | Scenario 4 (1000) Students | |
|---|-------------------------------|--------------------------|------------------------|---------------------------|-----------------------|----------------------------|-----------------------|
| Estimates Only | Scenario 1 Base | Admin Reduction | Academic Reduction | Admin Reduction | Academic Reduction | Admin Reduction | Academic Reduction |
| | Approved July 20-21 | -5.3% | -4.3% | -7.3% | -6.3% | -9.3% | -8.3% |
| | Budget Enrollment down 100 | Reduction | Budget | Reduction | Budget | Reduction | Budget |
| | | | ninistrative Unit Redu | | Buuget | Reduction | Buuget |
| | | | | | | | |
| Administration | 13,469,230.00 | (713,869.19) | 12,755,360.81 | (983,253.79) | 12,485,976.21 | (1,252,638.39) | 12,216,591.61 |
| Advancement | 2,092,350.00 | (110,894.55) | 1,981,455.45 | (152,741.55) | 1,939,608.45 | (194,588.55) | 1,897,761.45 |
| Business & Finance | 3,196,270.00 | (169,402.31) | 3,026,867.69 | (233,327.71) | 2,962,942.29 | (297,253.11) | 2,899,016.89 |
| IT | 8,376,090.00 | (443,932.77) | 7,932,157.23 | (611,454.57) | 7,764,635.43 | (778,976.37) | 7,597,113.63 |
| TAF | 3,798,680.00 | 0.00 | 3,798,680.00 | 0.00 | 3,798,680.00 | 0.00 | 3,798,680.00 |
| President | 3,963,850.00 | (210,084.05) | 3,753,765.95 | (289,361.05) | 3,674,488.95 | (368,638.05) | 3,595,211.95 |
| Athletics | 16,025,460.00 | (849,349.38) | 15,176,110.62 | (1,169,858.58) | 14,855,601.42 | (1,490,367.78) | 14,535,092.22 |
| Student Life and Enrollment | 7,987,060.00 | (423,314.18) | 7,563,745.82 | (583,055.38) | 7,404,004.62 | (742,796.58) | 7,244,263.42 |
| Student Activities | 3,082,400.00 | (163,367.20) | 2,919,032.80 | (225,015.20) | 2,857,384.80 | (286,663.20) | 2,795,736.80 |
| Subtotal Administrative Units | 61,991,390.00 | (3,084,213.63) | 58,907,176.37 | (4,248,067.83) | 57,743,322.17 | (5,411,922.03) | 56,579,467.97 |
| Academic Unit Reduction | | | | | | | |
| Provost & Health Affairs | 94,334,810.00 | (4,056,396.83) | (98,391,206.83) | (5,943,093.03) | 88,391,716.97 | (7,829,789.23) | 86,505,020.77 |
| Subtotal Academic Unit | 94,334,810.00 | (4,056,396.83) | (98,391,206.83) | (5,943,093.03) | 88,391,716.97 | (7,829,789.23) | 86,505,020.77 |
| Expense and Revenue Offset Due to Salary Freeze for 2020/21 Fiscal Year | | | | | | | |
| Salary Enhancement Pool* | 1,202,940.00 | (1,202,940.00) | 0.00 | (1,202,940.00) | 0.00 | (1,202,940.00) | 0.00 |
| Total Reduction | 157,529,140.00 | (8,343,550.46) | | (11,394,100.86) | | (14,444,651.26) | |

*The salary enhancement pool was originally approved by the ETSU Board of Trustees on April 1, 2020. The workgroup is recommending no salary enhancements for fiscal year 2020/21 so it is included as a reduction in scenario 2-4.



Budget Implementation

- Implement budget adjustments of 5.3% for administrative units and 4.3% for academic units for the 2020-21 academic year and establish a central COVID-19 contingency fund.
 - New revenues will not be distributed through the budget model unless Fall 2020 enrollment surpasses Fall 2019. Any revenue generated from enrollment above the -500 figure will be placed into a central COVID-19 contingency fund.
 - > FY 2020 fallout will be distributed according to the budget model.
 - Earlier this month \$1.8 million dollars in fallout resources were distributed across the academic and administrative units.
- Continue the following central cost containment measures:
 - > Delay new locally funded capital and deferred maintenance projects
 - Reduce heating, cooling, and airflow in unoccupied buildings
 - Furn off non-emergency lights, equipment, and appliances and close lab hoods in unoccupied buildings
- 36 > Eliminate/minimize the purchase of discretionary goods and services



Budget Implementation

- Vacant positions and associated salaries have been highly restricted for the 2020-21 fiscal year.
 - This action was initiated in response to the proposed/original budget charge from Governor Lee and continues into the Fall semester.
- Purchasing restrictions, travel limitations, operating and utilities maximization, limitations on central temporary and contract hires, etc.
- Voluntary Retirement Incentive Program presented to both faculty and staff.
 - Staff application period expired on August 14, 2020
 - 77 Staff participated
 - Faculty application period began on August 15, 2020
 - 25 Faculty participated



Coronavirus Aid, Relief and Economic Security Act (CARES Act)

- The CARES Act was signed into law on March 27, 2020. The Act authorized three tranches of funds for which ETSU was eligible. The first two funds are tied together by legislation and are allocated in equal amounts of \$5,548,379. The third tranche has an award value of \$542,969. Total awards available to ETSU are \$11,639,727, of which \$5,548,379 is required to be paid directly to students.
- The first award was intended for student emergency grants where the university acts as a pass-through entity to provide funding to students impacted by COVID-19 for expenses related to the disruption of campus services.
 - To date, ETSU has distributed \$5,092,960 in funds to 8,332 students based on a formula developed by our Office of Financial Aid constructed on guidance from the U.S. Department of Education.
 - The remaining funds are available as emergency grants to students and the division of Student Life and Enrollment has established an application process for those funds.



Coronavirus Aid, Relief and Economic Security Act (CARES Act)

- The second award reimbursed ETSU for refunds to students for cancelled services or instruction, or for significant changes in the delivery of instruction due to COVID-19.
 - ETSU has reconciliations of housing refunds totaling \$2,123,460.86 and dining refunds of \$1,254,255.31.
 - ETSU is also able to use these funds as reimbursement for student employee wages paid in March through May when the majority of student employees were not working. Staff estimates that approximate \$1 million in wages were paid to tuition scholars, graduate assistants, and regular work study students when hours were not worked. The university continues to identify possible expenses related to COVID-19 which are reimbursable with the award.
- The third tranche was awarded to institutions with low-income students. The award for ETSU is \$542,969 and can be used to reimburse lost revenue due to waived/refunded fees and cancelled programming due to COVID-19.



Peer Faculty Salary Comps

| Institution | 2013-14 | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 | % Change |
|--|---------|---------|---------|---------|---------|---------|----------|
| University of North Carolina at Charlotte | 75,033 | 76,410 | 78,939 | 82,641 | 86,998 | 87,001 | 15.95% |
| Wright State University-Main Campus | 75,492 | 76,932 | 79,074 | 80,620 | 82,774 | 86,056 | 13.99% |
| Oakland University | 76,338 | 79,281 | 80,667 | 81,309 | 82,981 | 85,067 | 11.43% |
| Central Michigan University | 77,427 | 75,951 | 76,158 | 78,943 | 81,505 | 84,165 | 8.70% |
| Florida Atlantic University | 71,658 | 76,005 | 76,014 | 82,710 | 81,628 | 82,636 | 15.32% |
| University of Missouri-Kansas City | 74,745 | 76,329 | 77,409 | 80,268 | 80,523 | 82,185 | 9.95% |
| University of North Carolina at Greensboro | 71,334 | 72,522 | 73,350 | 76,029 | 77,287 | 79,264 | 11.12% |
| East Carolina University | 71,775 | 71,685 | 72,072 | 77,246 | 78,705 | 77,712 | 8.27% |
| Texas Woman's University | 67,599 | 72,765 | 73,872 | 73,826 | 74,987 | 76,636 | 13.37% |
| Old Dominion University | 78,561 | 77,004 | 80,667 | 80,137 | 75,201 | 75,417 | -4.00% |
| Southern Illinois University-Edwardsville | 70,731 | 70,794 | 70,236 | 68,941 | 69,671 | 71,192 | 0.65% |
| University of Northern Colorado | 67,383 | 68,310 | 68,616 | 70,555 | 69,993 | 70,299 | 4.33% |
| Sam Houston State University | 65,844 | 66,042 | 66,690 | 68,646 | 68,197 | 69,650 | 5.78% |
| University of Arkansas at Little Rock | 67,320 | 70,929 | 67,599 | 69,714 | 68,211 | 69,091 | 2.63% |
| Marshall University | 61,803 | 64,053 | 63,108 | 64,314 | 64,482 | 68,625 | 11.04% |
| Ball State University | 65,745 | 67,086 | 67,770 | 65,991 | 67,652 | 67,207 | 2.22% |
| Indiana State University | 63,639 | 63,513 | 63,774 | 64,907 | 67,426 | 66,989 | 5.26% |
| East Tennessee State University | 60,399 | 60,084 | 61,515 | 62,288 | 64,595 | 65,611 | 8.63% |
| University of South Alabama | 64,908 | 64,755 | 64,611 | 65,565 | 65,168 | 65,506 | 0.92% |
| Georgia Southern University | 55,953 | 57,618 | 58,941 | 60,505 | 61,948 | 60,201 | 7.59% |
| Peer Average | 69,647 | 70,947 | 71,556 | 73,309 | 73,965 | 74,995 | 7.68% |
| Peer Median | 70,731 | 71,685 | 72,072 | 73,826 | 74,987 | 75,417 | 6.63% |



Peer Staff Salary Comps

| Institution | 2013-14 | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 | % Change |
|--|---------|---------|---------|---------|---------|---------|----------|
| Florida Atlantic University | 57,502 | 57,974 | 59,565 | 61,674 | 62,459 | 63,217 | 9.86% |
| Oakland University | 55,483 | 56,750 | 58,327 | 62,326 | 63,312 | 62,947 | 13.15% |
| University of North Carolina at Charlotte | 51,882 | 53,229 | 55,027 | 58,160 | 59,367 | 60,582 | 16.34% |
| Wright State University-Main Campus | 56,378 | 58,803 | 60,125 | 61,080 | 59,431 | 59,205 | 4.81% |
| University of North Carolina at Greensboro | 52,461 | 53,197 | 53,516 | 55,605 | 57,457 | 58,826 | 11.96% |
| Old Dominion University | 53,400 | 53,177 | 54,584 | 55,591 | 57,164 | 58,233 | 9.09% |
| Central Michigan University | 52,655 | 50,242 | 51,182 | 55,317 | 55,188 | 57,027 | 8.70% |
| University of Missouri-Kansas City | 51,201 | 51,357 | 52,604 | 53,760 | 54,151 | 56,415 | 10.15% |
| East Carolina University | 48,718 | 49,889 | 50,812 | 52,909 | 54,118 | 55,382 | 13.36% |
| Sam Houston State University | 49,327 | 50,427 | 51,880 | 53,520 | 53,877 | 55,366 | 11.97% |
| University of Northern Colorado | 47,994 | 49,499 | 51,161 | 52,193 | 53,629 | 54,090 | 12.32% |
| Ball State University | 49,967 | 50,834 | 51,034 | 51,367 | 52,629 | 53,682 | 7.31% |
| Texas Woman's University | 43,909 | 46,821 | 48,266 | 49,112 | 50,949 | 52,338 | 18.00% |
| University of South Alabama | 45,270 | 45,436 | 46,781 | 49,088 | 50,474 | 51,499 | 13.71% |
| Southern Illinois University-Edwardsville | 47,308 | 47,484 | 48,440 | 48,272 | 49,154 | 50,337 | 6.38% |
| Indiana State University | 44,897 | 46,205 | 47,458 | 48,411 | 48,884 | 49,379 | 9.70% |
| Marshall University | 44,267 | 46,172 | 45,909 | 46,170 | 47,117 | 49,276 | 10.85% |
| University of Arkansas at Little Rock | 45,823 | 46,352 | 45,921 | 45,085 | 46,366 | 48,506 | 5.79% |
| East Tennessee State University | 39,947 | 39,947 | 41,121 | 42,833 | 44,245 | 46,622 | 16.71% |
| Georgia Southern University | 42,169 | 43,027 | 44,279 | 45,444 | 45,702 | 46,411 | 9.86% |
| Peer Average | 49,506 | 50,362 | 51,414 | 52,899 | 53,759 | 54,880 | 10.67% |
| Peer Median | 49,327 | 50,242 | 51,161 | 52,909 | 53,877 | 55,366 | 12.02% |



Teaching, Research, and Service







The Patricia Robertson Pride Center in the D.P. Culp Student Center was named in honor of retired faculty member Dr. Patricia Robertson, who was a champion for inclusion on the ETSU campus, particularly for the LGBTQ+ community.

The Mary V. Jordan Multicultural Center was dedicated in honor of retired staff member Mary Jordan in recognition of her ongoing and tireless efforts to foster and build an environment of equity, inclusion and diversity on the ETSU campus and, in particular, for her visionary leadership to establish the Multicultural Center.





pharmacist at Bill Gatton College of Pharmacy, was chosen from nearly 400 applicants

as a recipient of the CVS Health Minority Scholarship for Pharmacy Students. From Douala, a coastal city in Southwest Cameroon. Africa, Kamgue hopes to take the health care skills she learns at ETSU back to her home.

Iris Kamque, a student



Rehabilitation Council upon the appointment of Gov. Bill Lee. Jennings assists in the review, analysis and advisement to the state on vocational rehabilitation and shares his perspectives on state vocational rehabilitation services as a former client.

Students from three disciplines - business, mathematics and computer science - earned 2nd place in the first-ever National Analytics Case Competition held at Elon University. Jessica Owens, Dawson Maddox and Aaron Barlow also won the Team Spirit Award for their hype video created before the competition.



Clara Reynolds (health sciences) was recognized as volunteer of the year by the Branch House - The Family Justice Center of Sullivan County. She received the Daryl Marino Award for work completed during Summer of Service with Roan Scholars Leadership Program.



Marah Mullins (elementary education) and Shivam Patel (health sciences) were recipients of 2020 Appalachian Highlands Twenty Under 20 honors for serving as ambassadors and role models in their communities. Lily Edwards (media and communication) received an honorable mention.



The Office of Veterans Affairs received the Minuteman Award from the Tennessee Army National Guard for participation in the Tennessee STRONG Act, a last-dollar tuition reimbursement program for first-time degree seeking Tennessee National Guard members. Thirty-two students took advantage of the program this year, resulting in more than \$160,000 in tuition reimbursements.





ETSU a cappella ensembles nearly swept the 2020 South Region quarterfinals of the International Championship of Collegiate A Cappella (ICCA). With its overall first-place finish, Greyscale moved on to the ICCA South Semifinals, and student-led ensembles Ascension and Harmonium placed third and fourth, respectively. Rebekah Cormack was named Outstanding Soloist, Thomas Richardson earning Outstanding Arrangement, and Kaitlyn Hopkins received Outstanding Vocal Percussion honors.

Participating as part of the ACT (Academia-CPESN Transformation) Pharmacy Collaborative National Day of Service, 15 student pharmacists from Bill Gatton College of Pharmacy served at four different independent community pharmacies across the region conducting blood pressure readings, immunizations and patient education.

Dr. Alyson Chroust, Department of Psychology, is leading a study looking at ways visual processing and motor development in newborns might be affected by prenatal opioid exposure. If differences between exposed and non-exposed newborns are found, the team hopes to use the results of this and subsequent research to design intervention methods to help affective infants with low cognitive and motor skills to improve.



Dr. Chaya Nanjundeswaran Guntupalli (College of Clinical and Rehabilitative Health Sciences) received a three-year grant from the National Institute on Deafness and other Communication Disorders, National Institutes of Health to study a novel approach to treating vocal fatigue.



Dr. Benjamin D. Caton III, who retired in the spring of 2020 after 46 years on the faculty of ETSU's Department of Music, was named the Tennessee Music Teachers Association 2020 Teacher of the Year. Caton has a long and distinguished record of service at the state and local levels of the TMTA, including terms as president, recording secretary and collegiate auditions chair.

Dr. Alok Agrawal (Quillen College of Medicine) received a \$1.85 million award for an R01 grant proposal from the National Institute of Allergy and Infectious Diseases, National Institutes of Health to further develop his research on a protein that could be used to develop a treatment for pneumococcal infection.





Dr. Christine Mullins, assistant professor in the College of Nursing, is the 2019-2020 recipient of the American Association of Colleges of Nursing's (AACN) Novice Faculty Excellence Clinical Teaching Award. The purpose of the AACN Novice Faculty Teaching Awards is to recognize excellence and innovation in the teaching of nursing by novice faculty at AACN member schools.

In February 2020, Dr. Bill Block assumed additional responsibilities as the university's Vice President for Clinical Affairs in addition to his ongoing role as Dean of Quillen College of Medicine. As Vice President for Clinical Affairs, Block is ETSU's lead liaison to Ballad Health. handles all contracts between ETSU and its health care partners, and holds clinical oversight of ETSU Health in association with the ETSU Health Advisory Board, which consists of all five deans of the colleges within the academic health sciences center at FTSU





Hagemeier

Ouinn

Dr. Nicholas Hagemeier (Bill Gatton College of Pharmacy), Dr. Jodi Polaha (Quillen College of Medicine) and Dr. Megan Quinn (College of Public Health) were named ETSU Presidential Fellows for the fall 2020 semester



The Under Secretary of Defense for Personnel and Readiness appointed Dr. Wilsie Bishop, senior vice president for academics and interim provost, to the Defense Health Board Public Health Subcommittee that provides independent advice and recommendations to maximize the health, safety and effectiveness of all Department of Defense (DoD) health care beneficiaries.



Dr. Cerrone Foster, Department of Biological Sciences, was listed among "100 more inspiring Black scientists in America" by CrossTalk, the official blog of Cell Press. which publishes biomedical and physical science research and reviews. Foster's research focuses on the mechanisms of estrogen loss and its effects on the heart after menopause.

ETSU Advancement and Engagement

ETSU FOUNDATION

\$102,859,222.18 Total fund balance

\$2,811,753

in scholarships awarded from the Foundation in 2019-20

\$84.6 million

secured toward the \$120 million goal for the Campaign for ETSU

796 gifts totaling \$130K for Bucs Helps Bucs initiative (as of July 31, 2020)

Whitney Goetz

Executive Director, ETSU National Alumni Association



Goetz returned to Johnson City after working in human resources for the state treasury. Her career has included serving as a staff member in

constituency relations and policy for U.S. Senator Bob Corker both in Washington D.C. and Nashville.

















RESILIENCE. PURPOSE. HOPE. Research

First-of-its-Kind Research Center Established

A partnership between ETSU and Ballad Health has resulted in the establishment of a first-of-its-kind institute to promote the awareness and empirical study of adverse childhood experiences, or ACEs.

The Strong BRAIN (Building Resilience through ACEs-Informed Networking) Institute will facilitate the development and dissemination of evidence-based practices that prevent, reduce or mitigate the negative effects of ACEs on health and health disparities. The institute will also work to inform the citizenry and workforce in the Appalachian Highlands on the importance of being trauma informed.

ACEs are considered traumatic experiences, such as abuse, neglect and family dysfunction that can disrupt the safe, stable and nurturing environments that children need to succeed and thrive. ACEs can have lasting effects on children as they mature into adults, leading to adulthood disease, disability and social impediments. Studies have found the more adverse events a person experiences as a child, the higher the risk



of that person having health, social and economic problems.

Established through a five-year gift from Ballad Health to ETSU, the Strong BRAIN Institute will be guided by an advisory board comprised of ETSU experts, Ballad Health experts and community members.

"We cannot thank Ballad Health enough for once again stepping up to offer this gift that will not only bring additional national recognition to ETSU, but this institute will truly benefit the people of this region, both directly and indirectly," President Noland said. "When Ballad Health and ETSU came together to form the Strong BRAIN Institute, one of our main strategic objectives was to ensure this research center serves as a resource regionally, nationally and even internationally on the study of adverse childhood experiences and the social determinants it can have on health."

Dr. Wally Dixon, chair of the ETSU Department of Psychology, will serve as the founding director of the Strong BRAIN Institute, which is located on the ETSU campus.

Center for Rural Health Research Moves Forward

In its first year, the Center for Rural Health Research at ETSU has made significant strides in its mission to improve health and enhance the quality of life of people living in rural and economically depressed communities across Tennessee, Central Appalachia and around the country.

The Center for Rural Health Research was created in July 2019 by Tennessee Governor Bill Lee, who announced that ETSU would receive a \$1.5 million firstyear grant for the implementation of the center, and then a recurring \$750,000 annual investment to support the ongoing operations. These appropriations were recommended by Gov. Lee and approved by the Tennessee General Assembly during the 111th legislative session. announced the system would contribute more than \$15 million, the largest gift in ETSU history, to the center over the course of the next 10 years.

EAST TENNESSEE STATE

Dr. Randy Wykoff, dean of the ETSU College of Public Health, was named founding director of the center. In July 2020, Michael Meit, a nationally respected leader in rural health, was named director of research and programs.

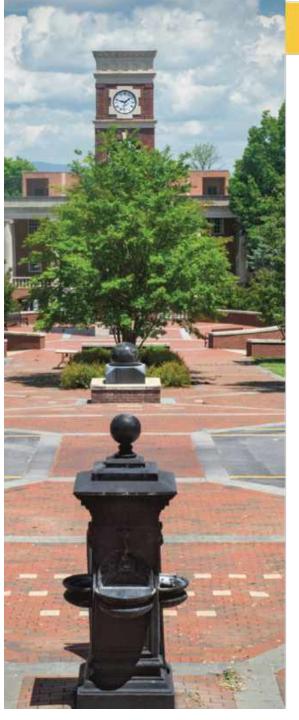
Over the past year, the center has grown in reputation, funding, and staff. It has added four full-time research staff and four graduate assistants. To create and advance the work of the center, Wykoff has spoken to more than 100 national, state and local rural experts. The center is working closely with Ballad Health and other regional partners.

In August 2020 the Center for Pural Health

Walsh Center for Rural Health Analysis, received one of seven federally-funded rural health research centers, a \$2.8 millior grant award over four years. This award will provide the opportunity to conduct nationally focused research designed to improve rural health and well-being.

Most recently, a special issue of the American Journal of Public Health (AJPH) featured the work of the Center for Rural Health Research at ETSU, with center staf contributing two lead editorials and two research articles. Meit also was featured in an AJPH podcast to support the rural health issue.

"The work of ETSU and the Center for Rural Health Research that is featured prominently in the premier public health journal in the United States reflects the growing national reputation of the universit



RANKINGS:

3

"Best Online Radiology Tech Programs for 2020" (four-year schools category) released by EduMed.org.

3

Gatton College of Pharmacy ranked first in the state for its Postgraduate Year 1 (PGY1) residency match rate, as well as 12th in the nation.

4

ETSU's Child Psychological Science Program was ranked fourth Best Online Bachelor's in Child and Adolescent Psychology program by BestColleges.com

8

University School on the ETSU campus was ranked the eighth best high school in Tennessee by U.S.News & World Report.

Top 10

Military Friendly[®] School top 10 designation



ETSU received a silver seal from the ALL In Campus Democracy Challenge in the 2019 ALL IN Challenge Awards for achieving a student voting rate between 30 and 39%.

Animation Career Review ranked ETSU's Digital Media Program the top school in Tennessee for animation and game design and the eighth best school in the South.



Named a 2020 Best Southeastern College by Princeton Review



U.S. News & World Report recognizes ETSU among its Top Performers on Social Mobility for successfully graduating students who receive federal Pell Grants.



Designated a Voter Friendly Campus

10



Online graduate program in Sport Science and Coach Education ranked 10th in the nation by Sports Management Degree Guide (SMDG).



24

Named among the 30 Best Colleges for Students with Learning Disabilities (tied at 24).



ETSU College of Nursing

#1 "2019 best online RN to BSN programs in Tennessee" (Registerednursing.org)

#1 "2019 best DNP programs" (RegisteredNursing.org)

#10 "Most affordable online Doctor

of Nursing Practice (DNP) programs" (BestHealthDegrees.com)

#10 "2020's Best Psychiatric Mental Health Nurse Practitioner programs" (EduMed.org)

#11 "Top accredited online nursing programs and schools in the country" (Learn.org)

#13 "2020's best online nurse practitioner programs" (EduMed.org)

#20 Top 25 online PhDs in Nursing Education (Online College Plan)

#43 "Top 50 best Bachelor of Science in Nursing (BSN) programs" (Study.com)



The Importance of Strategic Vision





ETSU's Core Values, Consistency in Mission

Purpose of the Normal School Law of 1909: 'For the education and professional training of teachers for the public schools of the state.' In a broader sense, the act focused squarely on improving the living conditions in the regions of the three normal schools.

Four general principles recognized by our first president, Sidney Gilbreath:

- 1. Support goal of regional service
- 2. Scholarship

3. The study of education as a science, practice in teaching

4. A knowledge of the conditions and needs of the State.



Citation: History of the East Tennessee State Teachers College, Burleson, Sinclair, 1947



The Committee for 125

- In 1986, ETSU concluded our 75th anniversary celebration with the release of "Turning Toward 2011."
- Through the Committee for 125 (C125), we explored issues and opportunities to expand the realm of possibilities for ETSU.
- The C125 defined ETSU as an institution that is a beacon for social and cultural education, the engine of economic development across the region, the purveyor and transmitter of knowledge, and a foundation of the community as a whole.
- The C125 identified challenges that confront public higher education, unique opportunities for ETSU in an increasingly competitive marketplace, and explored structural issues impacting our ability to realize a bold vision for ETSU in 2036.



ETSU 125 Vision

"In 2036, when a visitor approaches Johnson City, the presence of East Tennessee State University looms large. It is seen in the far outskirts of the city on "Welcome to ETSU" signs; in the high-tech, manufacturing and health care corridor that embraces the region; and in the vibrant college town of Johnson City, where campus and community are synonymous. The message is clear – ETSU is the preeminent player in the region, contributing to the overall high quality of life, innovation, industry and business, health, wellbeing, vitality and diversity through education, arts and culture and athletics. These themes define its overall 'Culture of Excellence,' whose attributes guided visioning and planning for ETSU's 125th anniversary."

ETSU 125 Visioning Report "Advancing the University's Culture and Practice of Excellence and the Quality of Life in the Region" (July 2013)



The Committee for 125 – Strategic Themes

- A dedicated commitment to implementing the policy priorities outlined by the Committee for 125, coupled with the development of strategic partnerships with civic and business leaders and a focus on new revenue generation to support the objectives of this vision to further advance the university.
- Across the institutional policy spectrum, decisions that advance ETSU's goals for student access and success, faculty development, facilities utilization, K-20 partnerships, economic development and health care.
- Administrative and infrastructure review and redesign for greater efficiency, and growth and innovation in key areas, including budget and finance systems, institutional advancement, university marketing, operations and planning, student affairs, and outreach to state and local constituencies.
- Dedicated investments to support faculty and staff in areas such as professional development, training, research, and faculty recruitment/retention.
- Demonstrated and visible responsibility for a "stewardship of place" in our region.



Five Year Horizon – Action Agenda (C125)

- Evaluate and reposition critical elements of ETSU's infrastructure based on the opportunities created by this vision including:
 - budget and finance systems
 - institutional advancement (the Foundation and alumni relations)
 - university branding (messaging and visual identity)
 - university administration, operations, and planning
 - student affairs
 - outreach to state and local communities
- Review and revise facilities and campus master plans in consideration of aspirational priorities and emerging needs.
- Expand outreach and partnerships with businesses and community organizations.



Ten Year Horizon – Action Agenda (C125)

- Target new investments in signature programs identified in the strategic plan and visioning plan.
- Fully develop the performing arts complex and achieve a premier position in the performing arts.
- Launch a comprehensive fundraising campaign on the firm foundation of a highly engaged alumni program, which is built on lifelong involvement with ETSU.
- Continue to meet, if not exceed, the mandates of the Complete College Tennessee Act and other state measures for student success and college completion.
- Continue efforts to enhance the physical infrastructure of the institution through the construction of new facilities on the main and health science campuses.



Landscape Changes

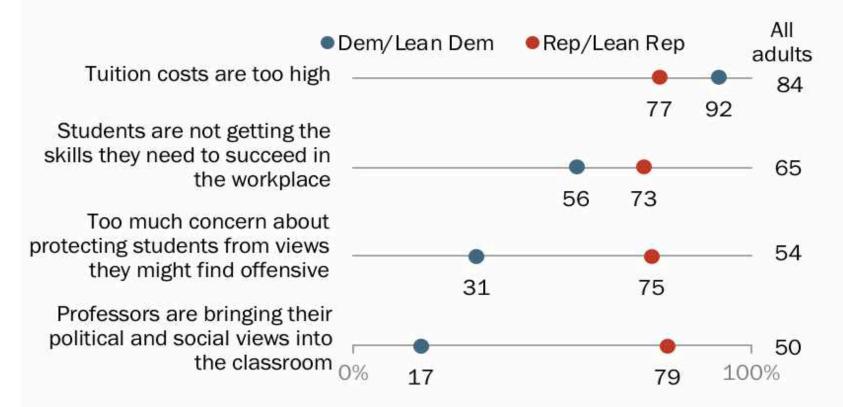
- FOCUS Act and the advent of the Board of Trustees
- Tennessee Promise, UT Promise, North Carolina Promise
- National on-line universities, technological advances, and pronounced shifts in distance education
- Looming demographic shifts
- Affordability and student debt
- Public perceptions and lack of trust
- Immigration policy
- COVID-19 impacts and recovery

These issues and others evidence the need to reassess C125 goals and strategies for the 10-20 year planning horizon



Large partisan gaps in reasons why higher education is headed in the wrong direction

Among those who say higher education is going in the wrong direction, % saying each is a major reason for this



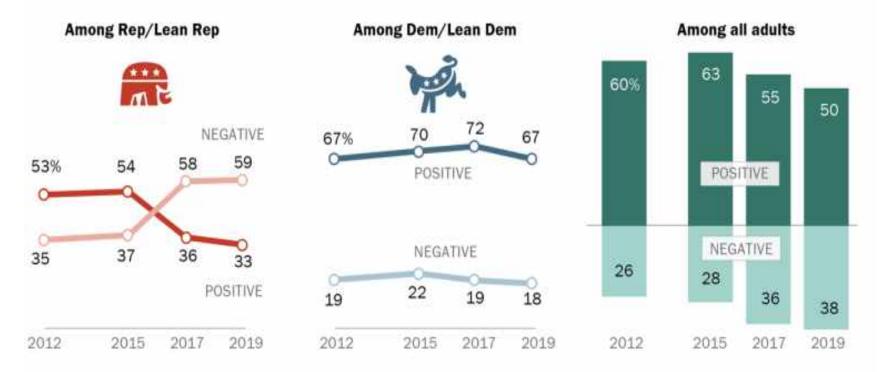
Source: Pew Research Center survey of U.S. adults conducted online June 19-July 2, 2018.



PEW RESEARCH CENTER

Increase in the share of Americans saying colleges have a negative effect on the U.S. is driven by Republicans' changing views

% saying colleges and universities have a positive/negative effect on the way things are going in the country



Note: Share of respondents who didn't offer an answer not shown.

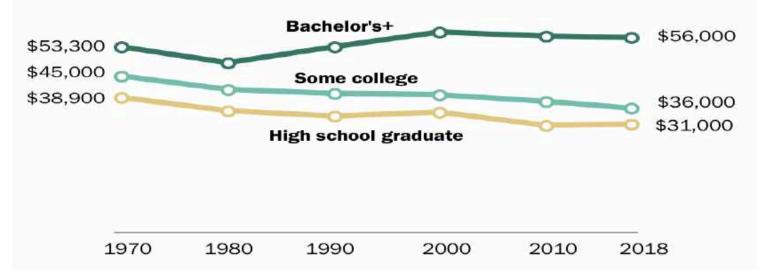
Source: Pew Research Center surveys of U.S. adults conducted by telephone July 10-15, 2019, June 8-18, 2017, Sept. 16-Oct. 4, 2015, and Feb. 8-12, 2012.

PEW RESEARCH CENTER



Income gap between four-year college graduates and other workers has grown in recent decades

Median annual earnings among full-time workers ages 25 to 37, in 2017 dollars



Note: Median annual earnings include only wage and salary income (self-employment income is not included). Earnings are based on 25- to 37-year-olds who worked full time during the previous calendar year and reported positive income. "Full time" refers to those who usually worked at least 35 hours per week last year. "High school graduate" includes those who have a high school diploma or equivalent, such as a GED certificate. "Some college" includes those with an associate degree and those who attended college but did not obtain a degree. In 1970, 1980 and 1990, "high school graduate" includes those who completed 12th grade (regardless of diploma status) and "Bachelor's+" includes those who completed at least four years of college (regardless of degree status).

Source: Pew Research Center analysis of 1970, 1980, 1990, 2000, 2010 and 2018 Current Population Survey Annual Social and Economic Supplement (IPUMS).

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PEW RESEARCH CENTER

Educational Attainment - SREB States

| Percentage of Population 25 or Older with a | | | | | | | |
|---|-------|-------|-------|-------|-------|----------|--|
| Bachelor's Degree (Full Census and American Community Survey) | | | | | | | |
| | 1990 | 1995 | 2000 | 2005 | 2017 | % Change | |
| United States | 20.3% | 23.0% | 24.4% | 27.2% | 32.0% | 11.7% | |
| SREB States | 18.6% | 19.9% | 22.4% | 23.8% | 29.6% | 11.0% | |
| Alabama | 15.7% | 17.3% | 19.0% | 21.4% | 25.5% | 9.8% | |
| Arkansas | 13.3% | 14.2% | 16.7% | 18.9% | 23.4% | 10.1% | |
| Delaware | 21.4% | 22.9% | 25.0% | 27.6% | 31.5% | 10.1% | |
| Florida | 18.3% | 22.1% | 22.3% | 25.8% | 29.7% | 11.4% | |
| Georgia | 19.6% | 22.7% | 24.3% | 27.1% | 30.9% | 11.3% | |
| Kentucky | 13.6% | 19.3% | 17.1% | 19.3% | 24.0% | 10.4% | |
| Louisiana | 16.1% | 20.1% | 18.7% | 20.6% | 23.8% | 7.7% | |
| Maryland | 26.5% | 26.4% | 31.4% | 34.5% | 39.7% | 13.2% | |
| Mississippi | 14.7% | 17.6% | 16.9% | 18.7% | 21.9% | 7.2% | |
| North Carolina | 17.4% | 20.6% | 22.5% | 25.1% | 31.3% | 13.9% | |
| Oklahoma | 17.8% | 19.1% | 20.3% | 22.4% | 25.5% | 7.7% | |
| South Carolina | 16.6% | 18.2% | 20.4% | 23.0% | 28.0% | 11.4% | |
| Tennessee | 16.0% | 17.8% | 19.6% | 21.8% | 27.3% | 11.3% | |
| Texas | 20.3% | 22.0% | 23.2% | 25.1% | 29.6% | 9.3% | |
| Virginia | 24.5% | 26.0% | 29.5% | 33.2% | 38.7% | 14.2% | |
| West Virginia | 12.3% | 12.7% | 14.8% | 16.9% | 20.2% | 7.9% | |



Human Capital Challenge - Cracks in the Pipeline

| State | For Every 100 9th Graders | Graduate from High School | Enter College | Are Still Enrolled Sophomore Year | Graduate within 150% Time | Age 25-44 with at Least a Bachelor's Degree |
|----------------|---------------------------------|---------------------------------|------------------|--|---------------------------------|--|
| Alabama | 100 | 89 | 59 | 40 | 24 | 28 |
| Arkansas | 100 | 88 | 56 | 38 | 23 | 26 |
| Florida | 100 | 82 | 53 | 41 | 28 | 32 |
| Georgia | 100 | 81 | 53 | 38 | 22 | 34 |
| Kentucky | 100 | 90 | 57 | 39 | 26 | 29 |
| Louisiana | 100 | 78 | 54 | 37 | 24 | 27 |
| Maryland | 100 | 88 | 57 | 40 | 27 | 44 |
| Mississippi | 100 | 83 | 67 | 43 | 28 | 25 |
| North Carolina | 100 | 87 | 55 | 39 | 27 | 36 |
| Oklahoma | 100 | 83 | 47 | 30 | 20 | 27 |
| South Carolina | 100 | 84 | 58 | 37 | 25 | 31 |
| Tennessee | 100 | 90 | 62 | 40 | 27 | 31 |
| Virginia | 100 | 87 | 60 | 44 | 32 | 43 |
| West Virginia | 100 | 89 | 49 | 32 | 21 | 25 |
| United States | 100 | 85 | 54 | 38 | 27 | 36 |



ETSU Planning Process

| Environmental Scan (Com. 125 and Our Group) | Priority and Strategy Development (IUC and Our Group) | Build the Plan | Track and Manage Performance | Closing the Loop |
|--|---|-----------------------------------|------------------------------------|---|
| Identify Strategic Issues | Determine Mission Vision and Values | Process SWOT to set priorities | Rollout Communicate Strategy | Review what worked & what didn't |
| Review Industry | Define the | Short-term goals | | Celebrate what worked |
| and Market Data | Competitive Advantage | KPIs | Set Calendar | Provide changes for |
| Seek Stakeholder Input | Long-Term Objectives | Department Goals (SACSCOC/IE) | Set Calelluar | what didn't work |
| mput | | Individual Goals | Comparison | Consider new initiative & alignment with budget |
| SWOT | Organization-Wide Strategies | Budget | Semester Updates | Implement changes and continue what works |



Becoming ONE ETSU (Early 2020)

- Senior leadership retreat at EAB (March 2020)
- Strategic marketing review (Completed 2020)
- Community Engagement Task Force (Recommendations 2020)
- Equity and Inclusion Strategic Plan (Approved 2020)
- Advising Task Force (Recommendations 2020)
- Admission and enrollment review (Implemented 2020)
- Scholarship review (Phase One Implemented 2020)
- Program development and revitalization (2020)
- Combined Graduated Studies and Continuing Studies to form one college (2020)



Becoming ONE ETSU (Late 2020)

- Surveys
 - Comprehensive satisfaction study report from the 2015-2020 Quality Assurance Funding Process
 - COVID-19 touchpoints
 - Spring, Summer, Fall
- Focus Groups
 - President and other staff meeting with students, faculty, and staff to start a conversation about wants and needs
 - Student focus groups conducted the past three weeks with changes already being implemented (Library and Starbucks)
- Committee for 125 and ETSU Strategic Plan inquiry and discovery October-November 2020
- Celebrate the accomplishments from the past decade Fall 2020
 - COVID-19 friendly events both virtual and in-person



Becoming ONE ETSU (2021 and Beyond)

- Higher Education Landscape Review and Analysis January-February 2021
 - What do the national, state, regional, and local trends in education say about the future of higher education and what role will ETSU serve
 - Scanning the environment and understanding the landscape
 - New peer identification and selection
- SWOT Report and Strategic Vision Guide March 2021
- Committee for ONE ETSU Announced March 2021
- Strategy Development March-September 2021
- Revised Vision and Plan to University October 2021



"ETSU being a great university is not just important for the university and the students and the faculty. It's important for this whole region in a way that few other institutions are. When you look at this part of the state, ETSU is **the** dominant institution – I'm not talking about just education. The health and welfare of this region, I think, depend more on ETSU than anything else."

Tennessee Gov. Bill Haslam March 24, 2017



